

CARROLL COUNTY SERVICE DIRECTORY

Fiscal Year 2014

Reprinted

06/05/2014

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Agency Name: Access Services of Northern Illinois

CONTACT: Mathew Toohey, Executive Director
ADDRESS: 7399 Forest Hills Rd., Loves Park, IL 61111
PHONE: (815) 282-8824
(When calling for services ask for the 'Service Coordinator of the Day')
FAX: (815) 282-8835
E-MAIL: info@accessni.com
WEB SITE: www.accessni.com

Operating Hours: 8:00 a.m. – 4:30 p.m.

Languages Supported: English

General Description: Access Services of Northern Illinois assists individuals of all ages with developmental disabilities, and their families, in accessing their community and its resources, and is the point of entry to access state or federally funded services. Access Services Of Northern Illinois serves the counties of: Bureau, Boone, **Carroll**, DeKalb, JoDaviess, LaSalle, Lee, Marshall, Ogle, Putnam, Stephenson, Whiteside and Winnebago.

Mission Statement: To empower and assist individuals with developmental disabilities to participate as full citizens in their community by coordinating or advocating for community services and supports of their choice.

SERVICES:

- **Service Coordination**
- **Child & Family Connections**
Child & Family Connections serves as the point of entry into the Illinois Early Intervention System for children ages birth to three.

Eligibility: Must have a diagnosed developmental disability.

Fees: None

Agency Name: **Alcoholics Anonymous- N.I. Chapter, District 73**
AL-ANON Family Groups

CONTACT: Don Swanson AA of NL, District 73
Secondary Contact: P.J. Broderick

ADDRESS: See Below for Locations & Times of Meetings
PHONE: 1-800-452-7990 24 hour Answering Service Hotline*
815-541-2379- Don Swanson
815-273-7711 PJ

WEB SITE: www.aa-nia.org

General Description: **Alcoholics Anonymous®** is a fellowship of men and women who work together to recover from Alcoholism. District 73 covers Carroll, Whiteside, Ogle, & Lee counties. AA is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy, neither endorses nor opposes any causes. The primary purpose is to stay sober and help other alcoholics to achieve sobriety.

AL-ANON:

A support group for family members of individuals suffering from Alcoholism.

Mission Statement: To provide a fellowship of men and women who share experience, strength and hope with each other in order to solve their common problem and help others to recover from alcoholism.

Operating Hours & Services:

AL-ANON MEETINGS:

Mondays, 7 pm:

AL-ANON Meeting – Mt. Carroll IL

Church of God, 816 S Clay St. - Mt. Carroll, IL (*Lower level entrance*)
Vicky Miller 244-2036, Doris Swanson 493-6089

AA MEETINGS:

Mondays, 8 pm:

AA Meeting – Savanna IL

Private Home- Mtg location rotates, Savanna IL

AA Meeting – Shannon IL,

Wesley Church, Shannon IL

Friday, 8 pm:

AL-ANON Meeting – Mt. Carroll IL

Church of God, 816 S Clay St. - Mt. Carroll, IL (*Lower level entrance*)

Tuesday & Thursdays, 8 pm:

AA Meeting – Lanark IL,

Lanark- Rolling Hills Progress Center,
Plant 1

Rt 64 & 73, Lanark IL

Eligibility:

The only requirement for membership is a desire to stop drinking.

Fees:

None; There are no dues or fees for AA membership; It is self-supporting through own contributions.

Agency Name: All Our Kids AOK Network

Contact: Dana Keim, Coordinator

Address: Stephenson County Health Department, 10 West Linden, Freeport
Illinois

Phone: 1-815-599-8404

E-Mail: dana.keim@aeroinc.net
www.aok-nwil.org

General Description: The All Our Kids Network is comprised of a group of social service providers

who work together to ensure that:

Children are born healthy
Children stay healthy
Children enter school ready to learn
Families get the services they need
Parents and Caregivers become leaders in their homes and communities

Mission Statement: Committed to a community system that assures positive growth and development of children ages 0 – 8 and their families by providing a framework to support initiatives embracing this goal.

Operating Hours: Office hours are 7:00 am – 3:00 pm, Monday – Friday or by appointment.

Services Include: We offer the following assistance to programs and agencies.
Parent Engagement through Parent Cafes
Grant Writing
Marketing or programs or community issues
Training
Community Needs Assessment Data
Strategic Planning
Networking with other agencies

Meetings: The Carroll County AOK Network meets the 3rd Friday of every month
Mt. Carroll Church of God, 816 S. Clay
9:00 – 11:00 am

AGENCY Name: American Red Cross, Northwest IL Chapter

CONTACT: Leslie Mastroianni, Executive Director

ADDRESS: 224 W. Galena, Freeport, IL

PHONE: 815-233-0011

FAX: 815-233-0019

E-MAIL: nwirc@areoinc.net

WEB SITE: www.northwestillinois.redcross.org

Operating Hours: 8:30am-4:30pm

Languages Supported: English & volunteer interpreters

General Description: Provides Armed Force Services, Disaster Services and training, and Health and Safety Services and training.

Mission Statement: The **American Red Cross**, a humanitarian organization led by Volunteers and guided by its congressional charter and the fundamental principles of the International Red Cross Movement, will provide relief to victims of disaster and help people prevent, prepare for, and respond to emergencies.

The Northwest Illinois Chapter of the American Red Cross is dedicated to providing services to Stephenson, Jo Daviess, and Carroll Counties in the Northwest corner of Illinois.

SERVICES: **Armed Force Services**

- Provides emergency worldwide communication between service members and families
- Notification of illness, birth, death, etc.
- Assist Military in granting leaves by verifying locally
- Support services & referral to service members and their families
- Advocacy role for veterans

Disaster Services

Focuses on meeting people's immediate emergency disaster-caused needs. When a disaster strikes, the Red Cross provides shelter, food, and health and mental health services to address basic human needs with the goal to enable families to resume their normal daily activities independently. Also includes:

- Disaster planning, preparedness, coordination with local agencies
- Community disaster education presentations
- Disaster service volunteer training

Health & Safety Services

Provides training for first aid, CPR, AED, Health & Safety Instructors, Water Safety including swim lessons, lifeguard certification classes, HIV/AIDS education, Babysitter/caregiver training, and Blood services.

Fee: Contact Red Cross for fees.

Agency Name: Bi-County Special Education Services

CONTACT: Drew Hoffman, Executive Director

ADDRESS: 506 W. Fourth St., Suite B, Sterling, IL 61081

PHONE: (815) 622-0858

FAX: (815) 622-3182

E-MAIL: dhoffman@roe55.k12.il.us

WEB SITE: www.bi-county.org

Operating Hours: Monday – Friday 8:00-4:00

General Description: Provides service to disabled students ages 3 years to 21 years.

Mission Statement: It is the mission of Bi-County Sp. Ed. Cooperative to provide a positive, caring educational experience, rendered in the least restrictive environment, to all students found eligible under the Individuals with Disabilities Act. Bi-County is entrusted to provide quality programming to low incidence students while offering sound technical advice on behalf of high incidence students to our thirteen member districts. We believe, that when given the support, opportunity and encouragement, all children can learn and succeed.

SERVICES:

Early Childhood Special Education Programs

Bi-County operates 14 Sp ED classes for students, ages 3-5. Program locations currently are Chadwick Elementary, Fulton Blended School in Fulton, Northside School in Morrison, and Wallace School in Sterling.

Bi-County Program for the Hearing Impaired

Located at East Coloma School, Rock Falls, and Sterling High School, the hearing Impaired Program services students with significant hearing loss. Specialized instruction from a hearing Impaired teacher, Interpreter's and amplification equipment are utilized. If pull out services are necessary, the Hearing Impaired instructor will render instruction via sign language in individualized or small group settings.

Bi-County Life Skills Programs

For students with moderate to severe cognitive disabilities who require a specialized curriculum to address their learning styles. Bi-County currently has 6 programs to service these children. Program locations are Northside School in Morrison (Primary), Southside School in Morrison (Intermediate), East Coloma School in Rock Falls (Upper Elementary and Junior High) and Whiteside Area Career Center in Sterling (High School I and II).

Home School for Emotionally Disturbed

Thome School houses the Bi-County operated program for students with significant emotional and behavioral challenges. The program currently has 18 staff; principal, social worker, 6 teachers and 10 support aides who work cooperatively to meet the unique needs of this population.

Eligibility: Eligibility is determined by an interdisciplinary team through child evaluations and students must meet the eligibility criteria for Developmentally Delayed, Cognitive Disability, or Emotional Disturbed as defined by federal and state regulations and Bi-County eligibility criteria depending on the specific program.

Fees: None

Agency Name: Caroline Mark Home

CONTACT: Rose Phillips, Manager
ADDRESS: 222 E. Lincoln Mt. Carroll, IL 61053
PHONE: (815) 244-3862
FAX: *Same as Phone*
E-MAIL: None
WEB SITE: Mt Carroll Business Web Site Link

Operating Hours: Office Hours are Monday – Friday 7:00 - 3:00 pm
Open 24 hours a day

General Description: A privately run home with 24 hour supervision for ladies over 60 years of age that is operated by an endowment through the Caroline Mark Trust.

Mission Statement: To provide Assisted living for women 60 years or older who are in good physical condition and who are able to take care of themselves with limited assistance. (Anyone not needing full nursing home services)

SERVICES:

- Private, air conditioned bedrooms with shared bathrooms on each floor
- Community Room
- 3 meals a day provided at no charge, served family style
- 24 hour supervision on site

Many Women have their own cars, with free parking on-site.

Eligibility: Women age 60 & Over in good medical condition. Application process, Medical exam completed with a release from own doctor and a TB Test Required.

Fees: None; Women are responsible for their own personal & medical expenses

Agency Name: CARROLL COUNTY- CONTACTS

Web Site: http://www.gocarrollcounty.com/county_information.html

(As of 5/2008; Info copied from above web site; see additional listings for specific department information.)

County Board Chairman	Kevin Reible
Address	16918 Scenic Ridge Savanna, IL. 61074
Phone Numbers	Phone (815-244-0228)
2013 Population	14,910
Population Change - 1990/2000	-0.8%
Land Area - Square Miles (2003)	468

Carroll County Government Offices

Office Name	Phone Number	Officer
Animal Control	244-9705	Joe Grimm
Associate Judge	244-0274	Judge John Joyce
Circuit Clerk	244-0230	Sherri Miller
Circuit Judge	244-0272	Judge Val Gunnarsson
Coroner	273-2264	Matt Jones
County Board Chairman	244-0226	Kevin Reible
County Clerk & Recorder	244-0221 & 244-0223	Brian Woessner
Court Administrator	244-0270	
Courthouse	244-9171	
Court Reporter	244-0272	Kerri Dufour
Emergency Services & Disaster	225-7485	Gregg Miller
Health Department	244-8855	Dawn Holland
Probation Department	244-0249	Marcie Arno
Public Defender	244-0281	Donald Schwiechs
Sheriff	244-9171	C. Jeff Doran
States Attorney	244-0290	Scott Brinkmeier
Supervisor of Assessments	244-0237	Annette Gruhn
Superintendent of Highways	244-3195	Kevin Vandendooren
Regional Superintendent of Schools	1-815-599-1408	Aaron Mercier
Treasurer	244-0243	Diane Powers
Zoning Office/GIS	244-0254	Jeremy hughes

Agency Name: CARROLL COUNTY- CONTACTS, continued

Cities & Village Officers

[Village of Chadwick](#) - P.O. Box 385 - Chadwick, Illinois 61014 ** 815-684-5188
President – Larry Miller
Clerk – Janice M. Queckboerner

[City of Lanark](#) - 108 W. Carroll - Lanark, Illinois 61046 ** 815-493-2431
Mayor- John Hughes
Clerk – Jackie Hawbecker

[Village of Milledgeville](#) - P.O. Box 639 – Milledgeville Illinois 61051 ** 815-225-7231
President – Galen Wirth
Clerk – Christine Ottens

[City of Mount Carroll](#) - 302 N. Main - Mount Carroll Illinois 61053 ** 815-244-4424
Mayor - Carl Bates
Clerk - Julie A. Cuckler

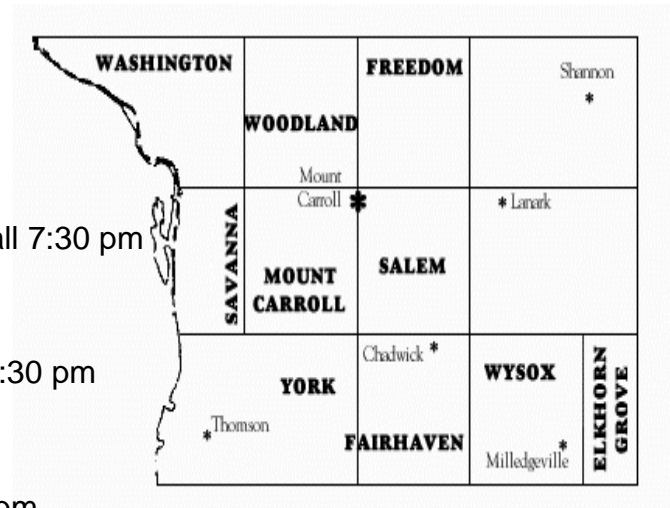
[City of Savanna](#) – 333 Chicago Ave - Savanna Illinois 61074 ** 815-273-2251
Mayor- Toni McCombie
Clerk – Paul Hartman

[Village of Shannon](#) - P.O. Box 25 - Shannon Illinois 61078 ** 815-864-2194
President – Bonnie Foust
Clerk - Denise Borrman

[Village of Thomson](#) - P.O. Box 244 - Thomson Illinois 61285 ** 815-259-3905
President – Vickie Trager
Clerk – Jennifer Foltz

TOWNSHIPS

- Cherry Grove-Shannon Township,**
 Mtg-2nd Tuesday of every month Township Bldg.
 Supervisor: Brian Kock, 815-864-2655
- Elkhorn Grove Township**
 Mtg- 3rd Wednesday of every month, Township Hall 7:30 pm
 Supervisor: Ray Hutchinson, 815-499-2014
- Fairhaven Township**
 Mtg- Last Monday of the month, Township Bldg. 7:30 pm
 Supervisor: Joe Janssen, 815-631-5969
- Freedom Township**
 Mtg-1st Thursday of every month, Town Hall, 7:30pm
 Supervisor: Joe Meyers, 815-244-2733
- Mount Carroll Township**
 Mtg- 2nd Tuesday of Every month, Township Bldg. 7:30 pm
 Supervisor: Glen Heisler, 815-590-0663
- Rock Creek-Lima Township (Lanark)**
 Mtg- 2nd Tuesday of every month, Township Building, 25123 Locust Rd. Lanark, 7pm
 Supervisor: Jeff Miller, 815-541-1361
- Salem Township**
 Mtg- 1st Thursday of every month, City Hall 7pm
 Supervisor: Mint Jilderda, 815-291-4025
- Savanna Township**
 Mtg- 1st Thursday of every month, Township Building, 7pm
 Supervisor: Bert Shaw, 815-273-2089
- Washington Township**
 Mtg- 3rd Tuesday of every Other month , Savanna Depot Park, 7:00 pm
 Supervisor: Les Coers, 815-275-4521
- Woodland Township**
 Mtg- 1st Thursday of every month, Town Hall, 7:00 pm
 Supervisor: Marc Morhardt, 815-273-7001
- Wysox Township**
 Mtg- 1st Thursday of every month, City Hall, 7:00 pm
 Supervisor: Ben Hayen, 815-225-5163



- **York Township**

Mtg- 1st Tuesday of every month, Township Building, 7pm

Supervisor: Pat Foltz, 815-259-3817

(General Description: Provides emergency aid to Township residents, one time once a year. The assistance is set at the same level as General Assistance. The program pays only vendors. Client must bring an ID.

Agency Name: Carroll County Early Childhood Program

*Right Steps Parenting Program
Early Step Preschool*

CONTACT: Darcie Feltmeyer, Director

ADDRESS: 801 South Street, Thomson, Illinois 61285

PHONE: 800-808-7750

FAX: 815-259-5023

E-Mail: pdelp@wc 314.org

WEB SITE: *None*

Operating Hours: Monday – Friday 8:00 – 4:00 (Office) Closed school holidays

Languages Supported: English, Translation services acquired as needed

General Description: Preschool for children three years until kindergarten eligibility – in three hour sessions Monday – Friday. Parenting information and support through home visits, lending library, workshops, and special events. Parents as Teachers International accreditation.

Mission Statement: Carroll County schools, families and communities taking steps together to create a better tomorrow.

Eligibility: Early Steps Preschool: Eligibility is determined after a child has participated in a developmental screening, and a parent has provided background information on the child and family. Children who will benefit most are given priority.
Right Steps Family Center: A prevention initiative program designed to help qualifying families meet their children’s developmental needs. Home visiting and playgroups assist families to provide the services they need to grow and thrive. Eligibility is determined using a needs level point system assessed at the time of enrollment.

Alternate Location Address:

Early Step offers classrooms in Milledgeville, Lanark, and Thomson. Both programs serve the Carroll County area.

Fees: None

Agency: Carroll County Food Pantries

Chadwick/ Milledgeville

Helping Hands Food

Pantry

Contact Person: Lyle Gregory, 815-225-7682

-or-

Methodist Church, 815-225-7511

Address: Methodist Church, 321 N. Holcomb, Ave. (North door)
Milledgeville IL 61051

Operating Hours: 1st Tuesday of the Month, 9-11 AM & 6-7:30 PM
(Emergencies: call for appointment)

Shannon- Lanark

Food

Pantry

Contact: Gayla Colbert, 815-821-4951

-or-

Address: 109 E Badger St., Shannon IL 61078

Operating Hours: 1st & 3rd Tuesday's of the month; 2:00 – 4:00 pm
(Emergencies: call for appointment)

Application Required: # of people in family, ages, income/or aid amount.

* 7 churches help staff the pantry

Mt Carroll/ Savanna

Savanna Food

Pantry

Contact: Pastor Michael Wey, Cell: 815/238-9132

Address: 926 Viaduct Road, Savanna IL 61074 (Alley behind Signature Wood Working)

Operating Hours: Tuesday & /Thursdays, 9:00 AM - 12Noon
(Emergencies: call for appointment)

Pantry

Contact: Harlan Wiebenga, 815/589-3671
Arnold Wiebenga, 815-589-2265

Address: North side of the Old Fire Station on 4th St. (across from the post office) Fulton, IL 61252 (Just park in the parking lot)

Operating Hours: Thursdays, 8:30- 11:30 AM
(Emergencies: call for appointment)

Agency: Carroll County Health Department

CONTACT: Sally Marken, Director of Nursing
ADDRESS: 822 S. Mill St., Mt. Carroll, IL 61053
PHONE: 815-244-8855
FAX: 815-244-5010
E-MAIL: cchd@grics.net
WEB SITE: www.ccphd.org

Operating Hours: Monday – Friday 8:30 a.m. – 4:30 p.m.

Languages Supported: English & AT&T Language Line

Description: Official public health agency for Carroll County Illinois

Mission Statement: To provide a diverse mix of communicable disease control, environmental health, health education, personal health, and administrative services designed to promote and protect the health of county residents. Services are targeted to at-risk and vulnerable populations and the leading contributing factors for ill health and disability.

SERVICES: Family Case Management

Provides support to families in Carroll County by providing health education information and by making linkages/referrals to community partners. This support is designed to assist families with continuity of appropriate medical care and in becoming self-sufficient. Teen parents receive added support to complete their education. Parents of high-risk infants work with nurses to ensure their children are getting the best start possible, and all children are screened to determine that their development is on target. For more information, call Sally Marken at 815/244-8855.

Women, Infants and Children Supplemental Nutrition Program (WIC)

The WIC program is a national program, sponsored by the U.S. Department of Agriculture, that serves pregnant and post-partum women and their children to age 5 who have identified health problems by providing supplemental food, health screenings, smoking cessation sessions, nutrition and breast-feeding education.

Immunization program

Provides low-cost immunizations against vaccine-preventable illnesses at regular and special clinics for a range of childhood diseases and to prevent the spread of influenza each year in vulnerable and at-risk populations. to children and adults. In addition, the health department assists emergency, public safety, health and other public service personnel by administering Hepatitis B vaccines.

SERVICES: Tuberculosis Program

TB control services, including skin tests, medications and X-rays, lab tests, treatment, long-term management, and follow-up to patients are available to the general public.

HIV/AIDS/STD

HIV/AIDS/ STD counseling, testing, referral and partner notification offers a range of no charge services to prevent and control disease and promote public health, including testing, treatment and health education in a confidential setting

Food Protection (*food establishment inspection*) Program

To protect public health, the Food Protection Program conducts activities to identify, report, and prevent if possible and eliminate the risk factors which cause food borne illnesses and reduce the incidence of food borne diseases. All food establishments in the county are licensed and routinely inspected to protect public health and assure sanitary conditions.

Private Sewer (Septic) Systems

Technical assistance, permits and inspections for new or repaired **wells and septic systems** are available to contractors and the general public, including water sampling and testing. The department also oversees the sealing of abandoned water wells in the county.

Screening and referral to:

Healthy Families Illinois, which provides intensive home visiting through a partnership with Sinnissippi Family Counseling Center to prevent child abuse and neglect in families experiencing high levels of stress. Child-parent activities and parenting education assist young parents in becoming their child's first and most important teacher. For more information, call Sally Marken at 815/244-8855.

Crusader Community Clinic of Northwest Illinois, located at the Stephenson County Health Department building at 10 West Linden Street in Freeport . The Crusader Community Clinic provides primary health care services to anyone in need of medical care. For those without insurance coverage, services are offered on a discounted fee basis. Services offered include: medications, health education, and diagnosis and treatment of common, acute illnesses as well as management of chronic health problems by a physician or nurse practitioner.

Children's dental appointments available. Crusader Community Clinic is operated in partnership with FHN. Medicaid, Medicare, and private insurance are accepted.

Illinois Breast and Cervical Cancer Program, located at the Stephenson County Health Department building at 10 West Linden Street in Freeport , which provides free mammograms and Pap smears for low-income, uninsured, underinsured, or high-deductible women between the ages of 35 and 64. Includes case management, education, and outreach efforts.

Screening and referral to:

WISEWOMAN Cardiovascular Research Program, located at the Stephenson County Health Department, 10 West Linden Street in Freeport , is for low-income, uninsured, underinsured, or high-deductible women between the ages of 40 and 64. Participants must be enrolled in IBCCP, and must make a three-year commitment. All participants receive total lipid profiles with glucose, interview assessments, and incentives. Some participants will receive a 12-week nutrition/physical fitness class. For more information or to make an appointment, call Connie Raisbeck at 815/599-8432 or toll-free at 1-866-590-8499.

Community health promotion and education services are available to address major factors of ill health such as smoking and tobacco use, substance abuse, sedentary lifestyle, environmental hazards, family stress and other risky behavior. For more information, call Sally Marken at 815/244-8855.

Additional Services provided by the Carroll County Health Department:

Surveillance of all infectious diseases

The department maintains continuous **surveillance of all infectious diseases**, regularly monitors other key community health indicators, and develops plans in collaboration with community partners to address identified priority health concerns, including bioterrorism. For more information, call Sally Marken at 815/244-8855.

Community Health Assessment.

The Carroll County Health Department conducts a county-wide needs assessment in order to create a Health Plan so that programs address those specific needs. The various Health Department programs began implementing ways to address these issues, as they had not been in the past. For more information, call Craig Beintema at 815/235-8353.

For more information on any of these programs or resources and/or to make an appointment, Call 815/244-8855.

Agency Name: Carroll County Help Center (The Thrift Store)

CONTACT: Theresa Truninger

ADDRESS: 125 4TH St. Savanna, Illinois 61074

PHONE: 1-815-273-3229

TOWN CONTACTS:

Chadwick	– Marilyn Pelkewitc,	1-815-684-5694
	Lois Nye	1-815-225-5372
Lanark	– Gretchen Wallander	493-6076, cell 440-5616
	Connie Stern	1-815-493-2933

Agency Name: Carroll County Probation Department

CONTACT: Marcie Arno

ADDRESS: 301 N. Main St., Suite 224, Mt. Carroll

PHONE: (815) 244-0249

FAX: (815) 244-2502

WEB SITE: www.gocarrollcounty.com

Operating Hours: Monday – Friday 8:30 – 4:30

Languages Supported: English

General Description: Provides monthly supervision of court-ordered persons including monitoring required alcohol and substance abuse treatment, public service work, and work release.

Agency Name: Carroll County Senior Center- Service Organization

CONTACT: Beverlee Atherton, Executive Director

ADDRESS: 306 N. Main St., Box 45
Mt. Carroll, IL 61053

PHONE: 1-815 244-1800
1-855-702-7433 **Carroll County Transit**

FAX: 1-815 244-5334

E-MAIL: ccsso@internetni.com

WEB SITE: www.ccseniorcenter.org

Operating Hours: Monday – Friday 8:00 – 1:00

Languages Supported: English, Spanish

General Description: Information, assistance, transportation, and activities for the citizens over 60 years in Carroll County.

SERVICES:

- Circuit Breaker
- Medicare A & B & D Information and Assistance
- Social Security Extra Help
- Low Income Heating Energy Assistance Program (LIHEAP)
- Tax preparation provided by AARP
- Outreach Counseling
- Referral Assistance
- Assessment Tax Freeze
- Transportation – **Carroll County Transit**

Special Programs:

- Defensive Driving
- Rules of the Road
- Grandparents Raising Grandchildren
- Health Programs Coordinated with FHN

Activities:

- Crafters - 1st & 3rd Tuesday Mornings
- Quilters - Thursday Mornings
- Bingo - 1st & 3rd Tuesday Afternoon
- Circa 21 Trip - Spring & Fall

Personalized Services

- * Notary
- * Fax Machine
- * Copy Machine
- * Books & Puzzles

Eligibility: Citizens over 60 years in Carroll County.

Handicap Accessible: Yes

Agency Name: Carroll County State's Attorney's Office

CONTACT: Scott Brinkmeier

ADDRESS: PO BOX 209
Mt. Carroll, IL 61053

PHONE: (815) 244-0290

FAX: (815) 244-2958

E-Mail: carrollstatesatty@grics.net

Operating Hours: Monday – Friday 8:30-4:30

General Description: Criminal prosecution; referrals to social service agencies.

Handicap Accessible: Yes

Agency Name: CASA (Court Appointed Special Advocate) 15th
Judicial Circuit

CONTACT: Tricia Morrow, Executive Director
Gloria Schmieder, Advocate Supervisor (Carroll County)
MaryJo Griffith, Advocate Supervisor & Trainer (Ogle County)
Vanessa White, Advocate Supervisor, (Lee County)

ADDRESS: 113 S. Peoria Ave. , Dixon, IL 61021 (main office)
Carroll County Courthouse, 2nd Floor (Carroll County Office)
Mt. Carroll, IL 61053

PHONE: (815) 244-2272 (Mt. Carroll)
(815) 288-1901 (Administrative Office)

FAX: (815) 244-1211 (Mt. Carroll)
(815) 288-6111 (Administrative Office)

E-MAIL: carrollcocasa@grics.net

Operating Hours: Monday – Friday 8:00 – 4:30 (Administrative Office)
Tues. Wed. Thurs. 8:30 – 3:30 (Office)

Mission Statement: To support and promote court-appointed volunteer advocacy for abused and neglected children so that they can thrive in safe, permanent homes. Advocates speak for the best interest of abused and neglected children in the court system independent of their parent/ guardian/ attorney/etc.

Vision Statement: Provide a CASA volunteer advocate for every abused and neglected child who needs one.

General Description: Advocacy for abused/neglected children in juvenile court proceedings. Monitor service plans in abuse/neglect cases.

Eligibility: Abused/Neglected child age 0-18 appointed by the court.

Agency Name: Catholic Charities
(McHenry)

ADDRESS: 5141 W. Bull Valley Rd
McHenry, IL

PHONE: (815) 344-6956

Web Site: www.rockforddiocese.org

Operating Hours: Monday – Friday 8:30 – 5:00 (*Evening hours for counseling are available*)
Closed 12-1

General Description: To assist clients in making changes while offering hope and improving their quality of life.

Mission: The mission of Catholic Charities USA is to exercise leadership in assisting its membership, particularly the diocesan Catholic Charities agencies and supporting group members, in their mission of service, advocacy and convening.

SERVICES:

Adoption

Catholic Charities recruits, evaluates and approves families for dependent children needing permanent homes. Adoptive homes are licensed for infants, older children, international children and those with special needs.

Adoption Hotline: 1-800-572-2390

Pregnancy Counseling

Offers help to families with unplanned pregnancy by means of living arrangements, medical cards, financial aid, school programs and post birth plans.

Counseling

Offered to individuals, couples and families for issues and problems.

Foster Care

Recruits, evaluates and licenses families as foster homes to provide temporary care for dependent, abused, neglected children until permanent planning can be arranged for their future security. Counseling services are also made available to the child, foster family and natural family.

Physician Referral Services

Catholic Charities aims to provide access to appropriate health care in a dignified manner for persons on Medicaid by distributing patient caseload in an equitable and voluntary manner among participating physicians.

Ombudsman

An individual who speaks on behalf of the elderly for obtaining and residing in nursing homes. The person investigates concerns/complaints for the residents in a 5 county area.

Fees: Counseling program has a sliding scale fee. Call for information.

Agency Name: Child and Family Connections
Work Enforcement Agency WEA Youth Program

CONTACT: Angela Hodges, Program Manager

ADDRESS: 27 S. State Ave. Suite 101
Freeport, IL 61032
(Satellite office in Sycamore & Sterling)

PHONE: (815) 297-1041 or (888) 297-1041

FAX: (815) 297-9032

WEB SITE: www.childandfamilyconnections.org

Operating Hours: Monday – Friday 8:00 – 4:00 (Others by appointment)

General Description: The access point to early intervention for IL families with children birth to three who are concerned about how their child is developing.

Mission Statement: To serve as the single access point to early intervention for all families in IL with children birth to three with suspected or identified developmental delays and to work with families as active participants in child’s development to carry out the goals in the Individual Family Service Plan (IFSP).

- SERVICES:**
- Evaluations
 - Service Coordination
 - Speech therapy
 - Vision Services
 - Occupational Therapy
 - Physical therapy
 - Development Therapy
 - Assistive technology/ Audiology
 - Medical Diagnostics
 - Nursing
 - Nutrition
 - Social Work
 - Counseling
 - Transportation

Fees: No fees for evaluations and eligibility determination. Some services are free. Sliding fees for some direct services.

Agency Name: Children's Home and Aid- Northern Region

CONTACT: Eileen Liezert, Children's Home + Aid Regional Vice President

ADDRESS: 910 2nd Ave.
Rockford, IL 61104

PHONE: 815-962-1043

WEB SITE: www.childrenshomeandaid.org - Northern Region

Operating Hours: 8:45 a.m. – 5:00 p.m., Monday-Friday

Mission Statement: The Mission of Children's Home + Aid is to give children help, hope and opportunity.

Vision: To build a better life for children, youth and families.

General Description: Children's Home and Aid non-profit, non-sectarian, statewide organization with programs and services designed to meet the need of children, their families, and their communities, and to respect the diversity they represent. Children's Home and Aid programs and services promote social, emotional, environmental, and developmental health and growth. Children's Home and Aid envisions a safe, stable and nurturing family for every child, is recognized as a leader in initiating and providing quality services, and supports public policies.

SERVICES: ADOPTION SERVICES (1 of 7 Services)

Domestic Adoption Services

The Children's Home + Aid Domestic Infant Adoption program places infants and toddlers with adoptive families in an environment of trust and openness with birth families. This program offers training and support to adoptive parents around issues of openness, infertility, child development, and cultural identity.

International Adoption Services

Assists with International Adoption by coordinating adoption efforts between adoptive parents and international placing agencies. Home study services and post-placement supervision are among the services provided to adoptive parents seeking to complete an international Adoption. Also provides informative training sessions for adoptive parents that focus on the child's culture, attachment, adjustment to a new family, environmental and medical concerns, as well as other important topics.

Private/Identified Adoption

Adoption services are also available for adoptive families who find adoptive placement on their own, which is known as private/identified adoption.

Adoption Eligibility

- 23 years of age or older
 - Single, married, or in a long-term relationship
 - Financially stable enough to support the family and the adopted child
- There are no religious requirements for adoption. Home ownership is not necessary. Individuals are eligible to adopt a child even if they have previously adopted or already have children of their own.

Adoption and Guardianship Preservation Services

Service are available to families with children under the age of 18 who have been adopted or for whom guardianship has been awarded through DCFS and are having difficulty. Acute issues may result in the need for intensive services to reduce the risk of out-of-home placement and to increase family stability. When an adoption is at imminent risk of dissolution. Children's Home + Aid provides an intensive, crisis-oriented intervention service to families. Program staff is available 24 hours a day, seven days a week for crisis situations. The family is never charged a fee for these services.

SERVICES:

FOSTER CARE *(2 of 7 Services)*

Children's Home + Aid provides information, education, and licensing for foster parents, as well as provides the role of child advocate.

Foster Parent Eligibility

- Over 21 years of age
- Adequate Space in home
- Pass a background/ fingerprint check
- Have other members living in household pass background/fingerprint check
- Have a stable source of income
- Complete a 33-hour foster parent training course

For more information, contact

Robert Atchison, Children's Home & Aid- [Northern](#) Region,
815- 962-1043 or e-mail : Ratchiso@nwchasi.org.

To find out more about our Foster Care services, select from the links below:

[Become a Foster Parent](#)

[Adolescent Mother's Resource Homes](#)

[Excellence Academy](#)

[Relative Foster Care](#)

[Specialized Foster Care](#)

[Traditional Foster Care](#)

[Foster Parent Resources](#)

CHILD AND FAMILY COUNSELING *(3 of 7 Services)*

Counseling programs provide extra support, guidance, and positive experiences to youth of all ages, races, and cultural backgrounds. These programs help children and families make positive changes in their lives, maximize their potential, and improve their function in society.

Child and Family Counseling services offered through Children's Home + Aid help children stay out of trouble, improve school performance, and ultimately prevent children from entering the juvenile justice system. Programs for pregnant teens and single moms facing unplanned pregnancies provide parenting education while at the same time reduce the risk of abuse and neglect.

For more information on Child and Family Counseling programs, select from the links below:
(Or visit the Child & Family Aid Web Site, & click Child & Family Counseling Tab)

[Adoption and Guardianship Preservation](#)

[Encuentro/Bridges](#)

[Families and Children in Treatment](#)

[Project Connect](#)

[Systems of Care Chicago](#)

[Clinical Counseling Services](#)

[Early Prevention in the Community](#)

[Pregnancy and Early Parent Counseling](#)

[SAFE Children](#)

[Youth Transition Counseling](#)

ADDITIONAL SERVICES:

Early Childhood Care & Education *(4 of 7 Services)*

Provide services same or similar to our program.

Intact Family Services *(5 of 7 Services)*

Intact Family service programs work with families that have been impacted by abuse or neglect, domestic violence, mental illness, substance abuse, high conflict divorce, or education performance issues. The programs within Intact Family Services are designed to work with at-risk families by positively intervening to keep children safe so they may remain in their homes. Services include crisis intervention, educational advocacy, risk assessment, strength-based case planning; kinship care, and inclusion of community resources as part of a comprehensive range of services available to referred families.

Residential Services *(6 of 7 Services)*

Children's Home + Aid provides extensive therapeutic treatment for troubled children in residential care. Its primary objective is to help children heal. Children's Home + Aid works with the Department of Children and Family Services, the Department of Mental Health, and the Board of Education to assist troubled children to reach productive, independent lives. Almost all of the children served through these programs have a history of abuse, and exhibit moderate to severe behavior problems. For more information about Residential Services, select from the following links:

[Independent Living](#)

[Rice Child + Family Center](#)

[Transitional Living](#)

Youth Services *(7 of 7 Services)*

The Youth Services programs provided by Children's Home + Aid work to save at-risk children from homelessness, drug abuse, foster care placement and involvement in the juvenile justice system. Youth and families are referred to programs in the Youth and Family Counseling unit through a crisis that occurs at a local police department and/or as a non-crisis referral from other social service providers, schools, DCFS, probation, churches or by the individual youth or family. To find out more about Youth Services, select from the links below:

[Comprehensive Youth Development Services](#)

[Crossroads](#)

[Redeploy Illinois Children](#)

[Supplemental Educational Services](#)

[Transitional Youth Services](#)

[Tutoring](#)

[Unified Delinquency Intervention Services](#)

[Youth Housing Advocacy](#)

[Youth Services](#)

United Way Affiliate:

Yes

Credentials:

Children's Home and Aid is a licensed, child welfare agency in the State of Illinois. Children's Home and Aid is accredited by the Council on Accreditation of Services for Families and Children.

Carroll County Church Directory

Chadwick

Chadwick Evangelical Free Church

Address: 134 Main St.

Phone: 815-684-5019

Hope United Methodist Church

Address: 79 Snow St.

Phone: 815-684-5180

First Lutheran Church

Address: 19 W. 3rd St.

Phone: 815-684-5110

Lanark

Trinity Lutheran Church

Address: 316 S. High St.

Phone: 815-493-6286

Email address: trinitylutheranchurch.com

Church of the Brethren

Address: 326 S. High St.

Phone: 1-815-493-6219

Cherry Grove Church of the Brethren

Address: 14395 Brethren Rd.

Phone: 1-815-493-2642

Lanark United Methodist Church

Address: 405 E. Locust St.

Phone: 1-815-493-6400

Trinity Lutheran Church

Address: 316 S. High St.
Phone: 1-815-493-6286

Bollman Herbert

Address: 109 S. Rochester St.
Phone: 1-815-493-6267

First Brethren Church

Address: 220 E. Locust St.
Phone: 1-815-493-2390

Faith Reformed Church

Address: 109 S. Rochester
Phone: 1-815-493-6267

Milledgeville

Milledgeville Brethren Church

Address: 25257 Dutchtown Rd.
Phone: 1-815-225-7812

?

Milledgeville Brethren Church

Address: 521 N. Main Ave.
Phone: 1-815-225-7814

?

Milledgeville United Methodist Church

Address: 321 Holcomb
Phone: 1-815-225-7511

Trinity Lutheran Church

Address: Stover Ave.
Phone: 1-615-225-7410

Community Baptist Church

Address: 35021 Il. Tr. 40
Phone: 1-815-225-7150

Mt. Carroll

First Lutheran Church

Address: 301 S. Clay St.
Phone: 1-815-244-8044
Email: firstlutheranmc.com

Trinity Lutheran Church

Address: 17894 Timberlake Rd.
Phone: 1-815-244-9339
Email: trinitylutheranchurch.com

Church of God

Address: 816 S. Clay St.
Phone: 1-815-244-4453
Email: thechurchofgod.cc

Ss John and Catherine Church

Address: 314 S. Main St.
Phone: 1-815-244-1835
Email: local.yahoo.com

Mt. Carroll

First Baptist Church

Address: 201 S. Main St.
Phone: 1-815-244-2671

First Lutheran Church

Address: 301 S. Clay St. or 303 S. Clay St.
Phone: 1-815-244-8044 or 1-815-244-1413 ?

First United Methodist Church

Address: 216 S. Main St.
Phone: 1-815-244-4342

Mount Carroll United Methodist Church

Address: 502 Lincoln St.
Phone: 1-815-244-3769

Good Samaritan Society

Address:

Phone: 1-815-244-7785

Berreman Church of God

Address: 10350 S. Skunk Hollow Rd.

Phone: 1-815-244-2020

Savanna

Assembly of God Church

Address: 415 3rd St.

Phone: 1-815-273-3251

First Presbyterian Church

Address: 502 3rd St.

Phone: 1-815-273-2783

St. John the Baptist Church

Address: 318 Chicago Ave.

Phone: 1-815-273-3961

Email: <http://www.stjohnbaptistch.org>

St. Paul's Episcopal Church

Address: 304 Washington St.

Phone: 1-815-273-7672

Savanna Bible Church

Address: 1825 Michigan Ave.

Phone: 1-815-273-7855

First United Methodist Church

Address: 2100 Chicago Ave.

Phone: 1-815-273-2345

Lutheran Church Wis. Synod

Address: 130 3rd St.

Phone: 1-815-273-2816

Community United Church of Christ

Address: 346 Chicago Ave.

Phone: 1-815-273-3627

New Unity D and W Church

Address: 926 Viaduct Rd

Phone: 1-815-273-7522

Seventh Day Adventist Church

Address: 1605 Superior Ave.

Phone: 1-815-273-1195

Shannon

St. Wendelin's Catholic Church

Address: 18 Linn St.

Mailing Address: PO Box 23

Phone: 1-815-864-2548

Fax: 1-815-864-2729

Bethel United Methodist Church

Address: 217 S. Hickory St.

Phone: 1-815-864-2581

Prairie Dell Church

Address: 16032 W. Coffman Rd.

Phone: 1-815-864-2548

Thomson

York Baptist Church

Address: 2058 Scenic Bluff Rd.

Phone: 1-815-259-2629

Thomson United Methodist Church

Address: PO Box 517

Phone: 1-815-259-2105

York Community Church

Address: 2301 Illinois Rt. 84

Phone: 1-815-259-2901

Agency Name: Communication Matters Association

Contact: Cathleen Varner, Director

ADDRESS: PO BOX 898 Freeport, IL 61032

PHONE: (815) 275-0784

Mission: Working for effective communication between the Deaf & Hard of Hearing and all members of our community through Family Support, Advocacy, and Community Education Services

General Description: A membership association for professionals and families servicing residents of Stephenson, JoDaviess, and Carroll Counties but will serve anyone in need.

SERVICES: **Resource / Referral** *(1 of 4 Services)*

- Support for Families Dealing with Hearing Loss
- Information on Educational Options
- Referrals to Service Agencies
- Access to Deaf/ Hearing Publications and merchandise.

Deaf Awareness *(2 of 4 Services)*

- Introduction to Sign Language and Deaf Culture for Community Members and Area Schools
- Communication Alternative and Training for Area Businesses and Organizations.
- Creation and Distribution of Sign Booklets for Area Law Enforcement, Emergency Services Personnel, Community Programs

Learning Library/ Technology Center *(3 of 4 Services)*

- Books, Dictionaries, Board & Card Games, Computer Software, Alerting Devices, and other resources

Membership Benefits *(4 of 4 Services)*

- Quarterly Newsletter
- Networking
- Discounts on merchandise/ services

Fees/ Dues: \$15 Annual Membership for families
\$25 Annual Professional Memberships

Agency Name: Cranial Technologies, Inc.

ADDRESS: **Office 1** 720 E. Butterfield Rd, Suite 180 Lombard, IL 60148 **Office 2** 4709 Golf Rd. Suite 510 Skokie, IL 60076
PHONE: (630) 627-5383 / (866)-368-8422 (847) 832-9131 / (866) 556-9131

Office 3
Dean Health Systems- Pediatric Cranioplasty Clinic
1821 S. Stoughton Rd Madison, WI 53716
Phone: 608-260-6555 Clinician: Mary Barnard Feit, O.T.R.

WEB SITE: www.cranialtech.com

General Description: Cranial Technologies is the leading provider of medical devices used in the treatment of positional head molding (deformational plagiocephaly) in infants. A specific type of band has been designed for each of the three primary deformities (plagiocephaly, brachycephaly, scaphocephaly).

Mission: Our purpose is to provide a superior product, service, and the best possible outcome for every child with an abnormal head shape.

SERVICES:
The process begins with a detailed medical history and an exact impression of the infant's skull, which is custom modified for your infant. The device is then manufactured from the corrected model. A precise fit is necessary, followed by closely timed growth adjustments. These growth adjustments must be carefully controlled for your child to achieve the optimal outcome. "Getting rid of flat spots" is not CranialTech's goal. Returning your infant's head to a normal shape is our objective.

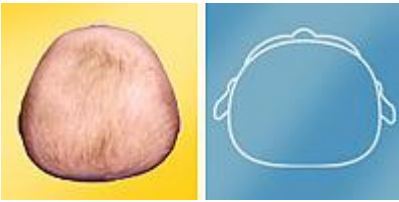
Plagiocephaly

You may have been a little startled to notice your baby's head developing an unusual shape. The condition is not uncommon, it's called **plagiocephaly** (pla'je-o-sef'ah-le), and often results from external forces applied to the soft infant skull. It might sound complicated, but plagiocephaly literally means "oblique head" (from Greek: plagio = oblique, and cephale = head) It's called a parallelogram deformity because, if you look down on the infant's head (bird's-eye-view), this is the



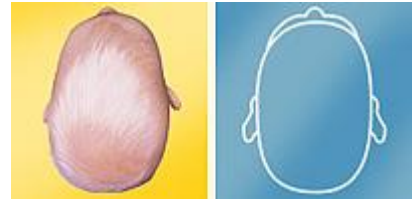
shape you will see. From this angle it looks as if half of the head has been pushed forward, often accompanied by misalignment of the ears, facial asymmetry and bulging forehead.

Brachycephaly



Something as simple as sleeping on the back can cause **brachycephaly**. The head flattens uniformly, causing a wider and shorter shape. Increased head height is also common in children with brachycephaly.

Scaphocephaly (Dolichocephaly) describes a head with a long, narrow shape, and is particularly common in premature babies.



University of Iowa College of Dentistry

Contact: University of Iowa
Address:
Phone: General Dentistry: 1-319-335-7447
Pediatric Dentistry: 1-319-335-7274
Web Site: www.dentistry.uiowa.edu

General Description: Patients requesting student care are first evaluated by faculty dentists in Admissions. Treatment may be recommended by one of the following providers: students, residents, or faculty. Excellent dentistry will be provided with all three options. Student clinics are one half to one third the cost but time required in the chair may be longer.

The College of Pediatric Dentistry does not take Illinois Kid Care.

Mission Statement: The College of Dentistry has been serving the dental needs of Iowans since 1882. We are proud to be a leader in professional education, patient service, and dental research. The finest staff, facilities, and equipment are combined with the most up-to-date and comprehensive treatment techniques and materials to ensure excellent dental care for all ages. Each year approximately 9,000 patients come to the College, resulting in 118,000 patients visits. The large number of patients gives us a depth of experience to treat every dental problem in a appropriate way. Our goal is to treat every patient as our only patient.

Services:

- Endodontics:** Root canal treatment and related surgery is provided for diseases of the pulp and bone and injuries to the teeth to preserve healthy teeth in a natural state. Phone: (319) 335-7469
- Family Dentistry:** Simulating private practice, dental students provide comprehensive dental treatment. Phone: (319) 335-7316
- Implant Clinic:** The clinic provides dental implants as permanent replacements for patients with missing teeth.
- Operative Dentistry:** Restoring decayed or broken teeth with amalgam, gold and tooth-colored materials. Phone: (319) 335-7217.
- Oral and Maxillofacial Surgery:** Providing diagnosis and surgical treatment of diseases, injuries, and defects of the teeth and mouth. Phone: (319) 335-7457

Oral Pathology, Radiology and Medicine: Treating pain and problems associated with the temporomandibular joint (TMJ), as well as infection of the mouth. Diagnostic services include radiographs (x-ray), clinical and laboratory studies, and comprehensive examinations. Treatment services are provided in the Radiology Clinic, the specialized Pain Clinic, and the Mucosal Disease Clinic (soft tissue of the head and neck region).
Phone: (319) 335-9656

Orthodontics: Straightening teeth for both children and adults, and treating problems related to growth and development of the jaws. A special early treatment program is available for small children.
Phone: (319) 335-7287

Pediatric Dentistry: Providing comprehensive dental care for children Six months to 15 years, with emphasis on preventive dental health. A program for children with special health needs is also available.
Phone: (319) 335-7485

Periodontics: Preventing, diagnosing, and treating diseases of the mouth, and maintaining healthy gums. Phone: (319) 335-7232

Preventative Dentistry: cleaning and polishing teeth, instruction and counseling in oral hygiene, nutrition, and the maintenance of oral health. Phone: (319) 335-7255

Prosthodontics: Designing, constructing, and fitting crowns, fixed bridges, and immediate, complete and partial dentures.
Phone: (319) 335-7274

Fees:

Because this is a school of dentistry costs can be cut from one half to one third of the usual price. Chair time may be longer, though. Illinois Kid Care not accepted.

Agency Name: DENTAL CLINIC- Whiteside County Health Department

CONTACT: Debbie Donnelly, Staff Supervisor

ADDRESS: 1300 W. 2nd St., Rock Falls, IL
PHONE: (815)626-2230
FAX: (815) 626-6339
WEB SITE: *(None as of 10/2008)*

Operating Hours: Monday – Friday 8:00 am – 4:30 pm

General Description: Provides general Dentistry including check-ups, crowns, cleanings, and some other services for families (children and adults) in Whiteside and **CARROLL** counties.

FEES: Accept all forms of payment: private insurance, Kidcare, Medicaid, and Self-pay.

Agency Name: Dental Dreams

CONTACT: Dental Dreams Office

ADDRESS: 6215 East State Street, Rockford IL

PHONE: 815-399-7777

WEB SITE: www.dentaldreams.org

Operating Hours: Monday – Friday 9:00 –7:00; Saturday 9:00 – 3:00

Mission Statement: To provide high quality dental services in first-class facilities to people in underserved communities.

General Description: Provides general dentistry and “restorative dental” work for both children and adults. Practice includes 6 dentists.

Initial oral examination includes a visual examination, charting, periodontal probing, diagnosis, possible x-rays, and treatment recommendations.

SERVICES: Some services include:

- Regular Exams/ Teeth cleaning
- Tooth Whitening
- Veneers
- Dentures/Partials
- Root Canal
- Tooth Colored Fillings
- Crowns/Bridges

Eligibility: All forms of insurance; Public Aid and Care Credit are accepted.
(Initial referral from the Carroll County Health Department/ Sally Marken, RN)

Documents Needed: Insurance Information & Photo ID; Care Credit
Minors- Parents photo id or license

Agency Name: Milestone, Inc. – Milestone Dental Clinic

Contact: Chatell Wade, Office Manager

Address: 275 N. Phelps Avenue
Rockford, Illinois 61108

Phone: 1-815-484-8678

Cell: 1-815-985-7392

Web Site: www.milestone-inc.org

Mission Statement: Serving children and adults with developmental disabilities.

Eligibility: Accepting all forms of insurance, Medicaid and self pay.

Agency: UIC Specialized Care for Children – Rockford Regional Office
Formerly Known As Division of Specialized Care for Children -

CONTACT: Division of Specialized Care for Children (UIC) - Rockford Regional Office
Carroll County Care Coordinator: Amy Stowe - R. N.

ADDRESS: State Regional Office Building
4302 North Main Street, Room 106 Rockford, IL, 61103-1209

PHONE: 815-987-7571, Toll-free within Illinois: 800-651-9319

FAX: 815-987-7891 , TTY 815-987-7995

E-MAIL: rockford@uic.edu

Web Site: www.uic.edu/hsc/dscc

Operating Hours: Monday – Friday, 8:00 a. m. – 4:30 p. m.

Satellite Office:

3rd Thursday of each month, 8:00 am - 4:00 pm

Stephenson County **Child & Family Connections**

302 W. Galena Ave., Freeport, Illinois 61032, 815-297-1041

- *Regional Office staff is available at the Stephenson County Child & Family Connections to meet with families, answer questions, take referrals, and offer assistance with any special health care needs.*

Mission Statement:

DSCC’s mission is to provide, promote and coordinate family-centered, community-based culturally competent care for eligible children with special health care needs in Illinois.

General

Description:

The Division of Specialized Care for Children (DSCC) is the Illinois Title V agency that provides care coordination for families and children with special health care needs. DSCC helps children with disabilities, and those who have conditions which may lead to disabilities, grow and develop to the full extent of their abilities. Services are coordinated by a network of professional staff located in 13 regional offices throughout the state.

The Rockford Regional Office provides care coordination and benefits management services to residents of:

- | | | | |
|-------------|--------------|-----------|-----------------|
| - Carroll | - Boone | - Ogle | - Lee |
| - DeKalb | - Stephenson | - McHenry | - Lake Counties |
| - JoDaviess | - Winnebago | | |

UIC Specialized Care for Children- Rockford Regional Office, Continued

- SERVICES:** **Core Program** (1 of 2 Services)
The core program is the major focus of DSCC and offers care coordination and cost-supported diagnosis and treatment for children with chronic health impairments determined eligible for program support. DSCC supports non-investigational treatment recommended by physician specialists, such as therapy, medications, specialized equipment, and supplies.
- Home Care Waiver Program** (2 of 2 Services)
The home care waiver program offers coordination and support for in-home medical care of technology-dependent children who would otherwise have to remain in a hospital or skilled nursing facility. DSCC operates this waiver program on behalf of the Illinois Department of Public Aid.
- Eligibility:** Child must be an Illinois resident from age birth to 21 with a chronic medical condition requiring skilled, shift nursing and whose alternative to home nursing services would be institutionalization in a hospital or skilled nursing facility.
- Documents Needed:** Completed DSCC application for assistance, medical reports and verification of insurance coverage.

Rockford Region Administrative Offices

- CONTACT:** Missy Wilson, Director
- ADDRESS:** 615 S 5th St., 61103 (Main Office)
Rockford, IL
- PHONE:** (815) 965-6745
- FAX:** (815) 965-6021 (Teen Family Support, Family Support)
(815)226-7742 (Therapy and counseling)
- E-Mail:** www.IL-RK.easterseals.com
- Web Site:**
- Operating Hours:** Monday – Friday 8:15 – 4:45
- Mission:** To provide comprehensive services for individuals with disabilities or other special needs and their families to improve quality of life and maximize independence.

General Description: Easter Seals Children's Development Center in the Rockford Region serves children and families throughout Northwest Illinois in the counties of:

Boone	Carroll	JoDaviess	Lee
Ogle	Stephenson	Winnebago	

Provides developmental services for infants and toddlers eligible for Early Intervention services, pediatric therapy services, teen family support, family support (information center for children with disabilities), counseling and behavioral services, community daycare for children 0-5 years.

SERVICES: **Comprehensive Autism Services** *(1 of 4 Services)*

Autism Therapeutic School Rockford
Russ Shurbet, Chief Administrator rshurbet@il-rk.easterseals.com

Family Support and Services/

Rockford Region Family Support *(2 of 4 Services)*

Family Support Services are unique to each family and based on the family's needs and priorities. Activities provided by Family Support Services may include:

- The Corner Room, a Family Library and Resource Center;
- Consultation Technical Assistance
- Early Intervention Parent Liaison
- Parent Education Groups/Training
- Sibling Support
- Funding Assistance

Family Support can be provided in the family home or another location that is convenient for the family and is available even if the family does not receive therapy services at Easter Seals Children's Development Center.

SERVICES: **Youth and Adult Services** *(3 of 4 Services)*

Rockford Region Teen Family Support

Kathleen Kurtz, Program Manager kkurtz@il-rk.easterseals.com

The Easter Seals Children's Development Center Teen Family Support program assists pregnant or parenting teenagers.

Rockford Region Pediatric Therapy *(4 of 4 Services)*

Easter Seals Children's Development Center provides expert physical, occupational and speech / language therapy to children.

Fees:

Co-pay for early intervention services, insurance and family fee for therapy services for child over three years.

Agency Name: 4-C Community Coordinated Child Care

CONTACT: Susan Petersen, Executive Director

ADDRESS: 155 N. Third St., Suite 300 3rd floor Dekalb, IL 60115
PHONE: 1-800-848-8727 Child Care Assistance Program, x225
Child Care Referrals x241

FAX: 1-815-758-5652

E-MAIL: juliea@four-c.org

Web Site: www.four-c.org

Operating Hours: 8:30 – 4:30 Monday - Friday

Mission Statement: The 4-C mission is to promote children’s well-being by advocating for quality, affordable child care. We support parents and those providing child care by offering information, education, resources and services.

General Description: 4-C is a private, not-for-profit social service agency that for more than 35 years has helped families and child care providers by offering services and resources.

SERVICES:

- Help finding and paying for child care
- Childcare Food Program for home providers
- Child care Mental Health Consultant and Infant and Toddler Specialist
- Workshops on how to start a family child care home
- Grants and Scholarships for child care providers listed in the 4-C referral database
- Literacy resource van & Lending library for child care providers

Alternate Location Address: McHenry Office:
667 Ridgeview Drive, McHenry, IL 60050
Phone: 815-344-5510 ext. 10

4-C Library at the YWCA of the Sauk Valley:
412 First Avenue, Sterling, IL 61081
By Appointment only
815-625-0333

Eligibility: Determined by program;

Fees: Families receiving Child Care Assistance pay a copayment to their child care provider based on family size and income.

Agency Name: Golden Meals, NICAA

CONTACT: Diane Randecker, Director
Mary Backus, Project Coordinator
Kathy Musser, Case coordinator
, Cook & Coordinator for Carroll County

ADDRESS: 524 W. Stephenson St., Suite 4, Freeport IL 61032
PHONE: (815) 232-8896 = To apply for services
E-MAIL: goldenmeals@yahoo.com

Operating Hours: Monday – Friday 8:00am – 3:30 pm

Mission Statement: To provide congregate and home delivered meals to persons age 60 and over in order to support and strengthen their health and well-being and to combat isolation and loneliness while assisting them in living independently in their own homes and communities for as long as possible.

General Description: Hot, Nutritious meals served either On-site or home delivered, Monday through Friday, for persons 60 years or older.* Stimulating Activities are also provided for everyone to enjoy that include speakers, parties, special events and programs.

On-Site Locations:

Meals served Mon – Fri., 11:30 AM
Mester Manor
525 3rd Street, Savanna, IL 61074

Home Delivery Available:

Chadwick, Hanover, Lanark, Milledgeville, Mt. Carroll, & Savanna

Kathy Musser, Cook & Coordinator for Carroll County
(815) 273-4875
Monday – Friday 6:00am – 1:00 pm

Eligibility: Persons 60 years of older and their spouse; Application required. Home delivered meals are available to homebound persons 60 years of age or older due to illness or handicap and unable to make his or her own meals. Meals may be delivered during a short recuperative period after discharge from the hospital, or on a permanent basis. Call the Freeport Office for more information and application.

Fees:

A confidential Donation with suggested prices based on income is strongly encouraged toward the cost of the meal. *(The suggested donation is \$3.00 per meal (10/08) but no one will be denied service due to inability to donate.)*

Agency Name: Goodwill Industries of Northern Illinois, Inc.

– *Abilities Center*

ADDRESS: 615 N. Longwood St. Suite 100
Rockford, IL 61104
PHONE: (815) 965-3795
FAX: (815) 965-4981
E-MAIL: goodwillni.org

Operating Hours: Monday – Friday 8:00 – 4:00

Mission Statement: Abilities Center believes that meaningful work is a key to personal worth and dignity, and a cornerstone of successful social relationships:

- Helps individuals develop competitively employable skills and personal entrepreneurship;
- Believes in education through occupation;
- Operates micro-businesses to limit reliance on government funds and charitable fund-raising and to create a real-world learning environment;
- Supports enterprise development by engaging with businesses in the recruitment and development of their workforces and by providing solutions to their business needs through our commercial operations;
- Is a venture catalyst seeking to bring together resources and ideas that result in economic development and job creation.

The Abilities Center provides strategic solutions to the problems of workforce development. We help businesses recruit, assess, and train employees, while serving as brokers for job seekers who are interested in establishing new career directions. Our experience in computer-based training and workplace apprenticeship enables us to address a variety of employment needs.

General Description: Employment and training services, data entry processing, medical transcription, sub-contracting, retail sales, fastener and machinist training.

Eligibility: Primarily disabled and disadvantaged for employment services; other services available to any industry or business.

Fees: None

Agency: Highland Community College

Contact: Mark Jansen, Director

ADDRESS: 2998 W. Pearl City Rd., Freeport IL

PHONE: 815-235-6121

815-599-3460 GED Program

WEB SITE: www.highland.edu

Mission Statement: Highland Community College is committed to shaping the future of our communities by providing quality education and learning opportunities through programs and services that encourage the personal and professional growth of the people of Northwestern Illinois.

Description: Highland Community College is a two-year co-educational public community college maintained by the Board of Trustees of Illinois Community College District No. 519 under the coordination of the IL Community College Board and the IL Board of Higher Education. The Highland Community College district includes the high school districts of Dakota, East Dubuque, Eastland, Forrestville Valley, Freeport, Galena, Lena-Winslow, Orangeville, Oregon (Mt. Morris), Pearl City, River Ridge, Scales Mound, Stockton, Warren, and West Carroll (Mt. Carroll and Savanna).

The mission is carried out by "Providing educational preparation to students for transfer to a baccalaureate degree-granting institution. Providing instruction to enable students to complete specific vocational degrees and certificates. Providing occupational training, retraining, and/or upgrading of skills to meet individual and state needs. Providing developmental and general education designed to meet individual goals.

SERVICES:

Associate Degree & Undergraduate Transfer Classes (1 of 6 services)

Visit web site or call Admissions Office for application and eligibility.

Adult Education Program (2 of 6 services)

Instruction and support in the following: GED prep; US and ILL Constitutions; Basic skill development in reading, writing, math, and basic computer applications; Job prep skills; ESL (English as a Second Language); Short-term Training (computerized instruction in entry-level skills for food service, health, maintenance, retail, clerical, customer service and basic computer.)

Eligibility: To qualify, students must be 17 or over, have been officially dropped from their high school, demonstrate skill proficiency below the 12th grade level, and/or demonstrate the need or employment training. ESL students need to be 17 or above and not currently enrolled in high school.

Documents: Official drop from high school if 18 or younger.
Documentation

SERVICES: Adult Education Program (2 of 6 services)- Continued

Adult Education Classes:

GED/Basic Skills classes; Constitution Class: English as Second Language

(ESL) Classes: ESL Pronunciation: Computer Basics: Short-term Training:

GED Preparation Classes- Classes prepare you for GED testing in:

- Math
- Writing mechanics and essay writing
- Social Studies
- Science
- Literature
- Constitution

Basic Skills (ABE) Classes- Classes or one-on-one tutoring help you improve skills for GED testing or employment. Instruction includes skill development in:

· Reading · Writing · Math

ESL Classes - Classes for foreign-born students to help improve:

· Reading · Writing · Speaking · Listening

Short-term Training- A computerized program helps students learn, practice and apply basic entry-level skills in:

- Food Service
- Health
- Maintenance
- Retail
- Clerical
- Customer Service
- Keyboarding

Basic Computer Literacy- Participants will:

- Become familiar with Windows operating system
- Learn to identify parts of the desktop
- Learn to open and close applications
- Search and surf the Internet
- Learn basic formatting commands
- Gain proficiency in keyboard and mouse dexterity

Get more than a GED-

Highland's GED Plus program helps you achieve more than your GED. Our position is that the GED is your first big leap toward a College degree, a better job or advancement in your current workplace. Our free Plus services are geared toward adult students seeking a quick transition to College.

SERVICES:

Career Services, student resources *(3 of 6 services)*

Job hunting Assistance and career counseling
Monday through Friday, 8:00 a.m. – 5:00 p.m., Evenings by appointment

Community and Continuing Education *(4 of 6 services)*

Community education courses are non-credit, designed for the general public. Types of courses vary and include, languages, music, arts/crafts, physical education, money management, and personal development. Classes are offered primarily in the evenings, both on campus and at off-campus sites. Continuing education offers both credit and non-credit courses at extension sites throughout the district. Classes are primarily offered in the evenings.

SERVICES:

Volunteer Literacy Program, Adult Education Program *(6 of 6 services)*

Volunteers work with students in a small group or one-on-one setting to improve skills in – reading, writing, math, English as a second language, problem solving, keyboarding, basic computer, job skills, pre-GED preparation...

Agency: Highland Community College WEST (HCC West)

CONTACT: Denise Tollensdors
ADDRESS: 300 North West Street, Elizabeth, IL 61028
Serving River Ridge and Scales Mound
WEB SITE: www.highland.edu

Description: Highland Community College also operates a center, Highland West, located on Route 20 in Elizabeth, Illinois. Highland West ensures opportunities for daytime classes in Jo Daviess County. The facility, complete with science labs, a stage, and gymnasium allows the College to gradually increase the number and range of offerings in the western part of the College district.

Students can complete all of the general education requirements for an associate's degree at HCC West. Additionally. Dual enrollment, Community Education and Adult education classes are available at this location. Partners for Employment staff an office at the center providing employment services for the first time in Jo Daviess County.

The College also offers GED & Continuing Education classes in Savanna.

Carroll County Library Directory

Carroll Township Public Library

Address: 208 N. Main St., Mt. Carroll 61053

Phone: 1-815-2441751

Hours:

Mon., Tues. 1:30 – 5:30

Wed., 9:00 am – 12:00 noon

Thurs., Fri. – 1:30 – 7:00 pm

Sat., 9:00 am – 12:00 noon

Chadwick Public Library

Address: 110 Main St., Chadwick, Illinois

Phone: 1-815-684-5215

Hours:

Mon – Fri., 1:30 – 6:30 pm

Sat., 9 am – 1 pm

Lanark Public Library

Address: 110 W. Carroll St., Lanark, Illinois 61046

Phone: 1-815-493-8045

Email: lanarklibrary@yahoo.com

website: www.lanarkil.com/lanarklibrary

Hours:

Tues, Wed & Fri., 12 – 5 pm

Thurs., 12 – 7:30 pm

Sat., 10 – 3 pm

Services available at the library

- Books current topics & titles, Adult, Juvenile, Children, Fiction & Non-Fiction
- Audio Books on CDs & cassettes
- Community information
- Computers for public use
- Copy Machine
- Fax Service
- Genealogy/Local history collection
- Homebound delivery
- Inter-library loan of materials
- Internet access
- Magazines
- Microfilm Reader/Printer
- On-line job searching
- Optelec Lear Viewer for sight impaired
- Paperbacks
- Reference Collection
- Talking Books
- TTY Phone for the deaf
- Videos and DVDs

- LCD and overhead projector
- Large print books
- Local maps

- Music CDs
- Voter Registration
- Weekly Area Newspapers

Savanna Public Library

Address: 326 3rd St., Savanna, Illinois 61074

Phone: 1-815-273-3714

Hours:

Mon., Tues., 1:00 – 8:00 pm

Wed., 10:00 am – 5:00 pm

Fri., - 1:00 – 5:00 pm

Sat., 9:00 am – 1:00 pm

Wysox Township Public Library

Address: 18 W. 5th St., Milledgeville, Illinois

Phone: 1-815-225-7572

Hours:

Mon., 1 – 8 pm

Tues., 1 – 6 pm

Wed., 10 am – 6 pm

Thurs., 1 – 6 pm

Sat., 9 am – 2 pm

Agency: York Township Public Library

Address: W. Main St., Thomson, Illinois 61285

Phone: 1-815-259-2480

Hours:

Mon., 5:30 – 8 pm

Tues., 9 am – 4 pm

Wed, 5:30 – 8 pm

Thurs., 9 am – 4 pm

Sat., 9 am - pm

Agency Name: Illinois Department of Children and Family Services

(DCFS)

CONTACT: Jeannette Stender, Supervisor
Patrick Maked, Supervisor
Jennifer Hawley, Supervisor

ADDRESS: 2607 Woodlawn Rd., Suite 3
Sterling, IL 61081

PHONE: (815)625-7594
TO REPORT SUSPECTED ABUSE/NEGLECT 1-800-25-ABUSE

FAX: (815) 625-8969

Operating Hours: Monday – Friday 8:30 – 5:00

Mission: The mission of DCFS is to:

- Protect children who are reported to be abused or neglected and to increase their families' capacity to safely care for them
- Provide for the well-being of children in our care
- Provide appropriate, permanent families as quickly as possible for those children who cannot safely return home
- Support early intervention and child abuse prevention activities
- Work in partnerships with communities to fulfill this mission

General Description: DCFS is an IL State Agency that is committed to acting in the best interest of every child it serves and to helping families by increasing their ability to provide a safe environment for their children and by strengthening families who are at risk of abuse or neglect.

SERVICES: **CHILD PROTECTION** *(1 of 6 Services)*
The Department of Children and Family Services is best known for its child protection services. The goal of the Department's child protection program is outlined in the state's *Child Abuse and Neglect Reporting Act*:
"The Department of Children and Family Services shall, upon receiving reports made under this Act, protect the best interest of the child, offer protective services in order to prevent any further harm to the child and to other children in the family, stabilize the home environment and preserve family life whenever possible."

[The Child Abuse Hotline](#) 1-(800) 25-ABUSE, or 217-524-2606

The Department's protective services most often begin with a report of abuse or neglect made to the Child Abuse Hotline (800) 25-ABUSE, or 217-524-2606. The Hotline is located at the Department's State Central Register in Springfield. Anyone may report suspected child abuse or neglect.

SERVICES: CHILD PROTECTION- Continued (1 of 6 Services)

[Mandated Reporters,](#)

State law mandates that workers in certain professions must make reports if

they have reasonable cause to suspect abuse or neglect. A majority of reports are initiated by calls from mandated reporters.

Mandated reporters include:

- Physicians
- Psychiatrists, surgeons
- Residents
- Interns
- Dentists
- Dental hygienists
- Medical examiners
- Pathologists
- Pathologists
- Osteopaths
- Coroners
- Chiropractors
- Podiatrists
- RN & LPN Nurses
- Emergency medical techs
- Hospital administrators & other personnel involved in exam
- Christian Science Practitioners
- Teachers
- School personnel
- Educational advocates assigned to a child pursuant to the School Code
- Truant officers
- Directors and staff assistants of day care centers and nursery schools
- Child care workers
- Truant officers
- Probation officers
- Law enforcement officers
- Field personnel of DCFS
- Public Health, Public Aid
- Human Services (acting as successor to the Department of Mental Health & Developmental Disabilities Rehabilitation Services, or Public Aid)
- Corrections
- Human Rights

FOSTER CARE/ ADOPTIVE PARENTS (2 of 6 Services)

Foster care is the temporary placement by the Department of children outside their homes due to abuse, neglect or dependency. Placing a child in substitute care – a foster family home, group home or institution - is not intended as a permanent living arrangement but to protect the child with the ultimate goal of returning the child home.

Foster Parents/ Adoptive Parents

Anyone who desires to become a foster or adoptive parent can call 800-572-2390. Your interest will result in a local DCFS or private child welfare agency representative contacting you about foster care. A representative will then make an appointment to come to your home to help you decide if foster care or adoption is a good plan for your family. The representative will also give you an application and a medical form to complete for each member of your family. The law requires that a criminal background check be run on all applicants, therefore you will be fingerprinted. References you provide will be contacted. While these checks are being run, you will attend training classes to help prepare you for your future role as a foster or adoptive parent. The licensing and training process takes from two to six months.

SERVICES:

DAYCARE & EARLY CHILDHOOD *(2 of 6 Services)*

Licensing. DCFS is responsible for setting standards and licensing day care centers, homes, group homes and day care agencies in the state. In June 2007, Illinois had 2,907 licensed day care centers, 10,051 licensed day care homes and 473 group day care homes with a combined capacity to serve more than 295 thousand children. The Department also purchases day care services for individual children.

Protective/Family Maintenance Day Care Programs serve children in the DCFS caseloads. Protective Service Day Care is provided to children in "indicated" reports of child abuse or neglect; the services help to prevent and remedy the abuse, neglect or exploitation of children.

Family Maintenance Day Care services are provided to high-risk families whose children are in open DCFS cases; they are used to prevent and reduce parental stress that may lead to child abuse or neglect. The services also help children to develop properly and enable families to remain together. Protective/Family Maintenance Day Care Programs are part of a group of social services tailored to meet the individual needs of troubled families.

COMMUNITY SERVICES *(3 of 6 Services)*

DCFS provides an array of community services statewide to children and families. Community-based services are customized plans that meet the individual child's needs by relying on a wide range of individuals and agencies within his/her community.

CHILD WELFARE SERVICES *(4 of 6 Services)*

Services provided may include: therapeutic intervention and support, homemaker services, psychological evaluations, attending to the child's personal needs of clothing and special equipment if needed, programs transitioning teens to self-sufficiency, alcohol and substance abuse diagnosis, pregnant and parenting teen services.

EXTENDED FAMILY SUPPORT *(5 of 6 Services)*

The Department and its community partners provide assistance to adults who are already caring for their relatives' children. The children may not be abused or neglected but social services may still be needed to stabilize the relative caregivers' household or prevent a later placement away from the relatives.

CASH ASSISTANCE AND HOUSING LOCATOR SERVICE *(6 of 6 Services)*

By law the Department is required to provide emergency assistance when environmental issues such as inadequate food or shelter are the only reasons a child might be placed in state care or unable to return home.

Agency: Partners for Employment
Formerly: *Illinois Worknet Center*
(LWIA is *Local Workforce Investment Area*)

CONTACT: Linda Swalve, **Office Manager**
ADDRESS: Meadows Mall 1826 S West Avenue , Freeport Il 61032
PHONE: 815-232-7171
888-337-7234
800-244-5631 Call to file for unemployment, register, and for claimant services
FAX: 815-232-0083
E-MAIL: Linda.Swalve@illinois.gov
WEB SITE: www.ides.state.il.us/ietc/freeport/

Operating Hours: Monday – Friday, 8:00 - 12:00, 1:00 – 4:00

Mission: The IL Department of Employment Security (IDES) will support economic stability in Illinois by administering the unemployment insurance, employment security, labor market information, and job training programs.

Description: IDES operates the state's unemployment insurance program (both benefits and revenue collection), the Illinois employment services, veterans programs, job training and other special workforce development programs for the unemployed and underemployed, and measures and analyzes the state's economy and workforce through its labor market information program. The Freeport office serves the counties of Carroll, JoDaviess, & Stephenson for both unemployment insurance and employment services.

Partners:

- * IDES - Department of Employment Security
- Employment Services – Illinois Skills Match (ISM)
- Unemployment Benefits – File a Claim
- Labor Market Information – Workforce & Career Information
- Highland Community College
- Northwest Illinois Workforce Partnership
- Department of Commerce and Economic Opportunity

Employment Services

- Online job matching service – Illinois Skills Match – to help match job seekers
- Resume and job hunting workshops
- PCs with internet access, fax machines, other career resources
- Specialized job search assistance for veterans and the formerly incarcerated
- One –on-one IDES staff assistance, including recruitment tax credits for hiring disadvantaged workers
- Mass hiring for startups and new business locations
- Use of IDES facilities for recruitment activity
- Online tax filing
- Unemployment Insurance – Individuals can file claims for unemployment insurance benefits online or in person at Il Worknet Center. Employers can access a wealth of resources and information such as online tax filing and tips on preparing for an appeal hearing.

Agency Name: Illinois Department of Human Services

DHS Family Community Resource Center

CONTACT: Shari Cratz-Grassow

ADDRESS: Sterling Office

PHONE: (815) 632-4045 ext. 231
(800) 678-5465 Call to replace link card or go on the website at:
www.link.illinois.gov.19digitlink card

WEB SITE: www.dhs.state.il.us

Operating Hours: Monday – Friday 8:30 – 5:00

Mission: To assist our customers to achieve maximum self-sufficiency, independence and health through the provision of seamless, integrated services for individuals, families and communities.

General Description: Receives applications for Cash, Food Stamps, and Medical Assistance by fax, mail or in person.

SERVICES: DHS can help you and your family meet your basic needs. We offer a range of services to help you become healthy and self-sufficient.

- [Food Stamps](#) - get a link-debit card for groceries.
- [Cash](#) - temporary income support while you find work.
- [Medical Programs](#) - free or reduced-cost medical care programs
- [Pregnancy & Parenting](#)
- [Developmental Disability, Disability & Rehabilitation](#)
- [Mental Health, Addiction](#)
- [Temporary Assistance for Needy Families \(TANF\)](#)
- [Women, Infants and Children \(WIC\)](#) - nutrition for pregnant women,/children
- [WIC Farmer's Market Nutrition Program \(FMNP\)](#) special checks to buy fresh, nutritious fruits, vegetables, and herbs from farmers' markets and roadside stands.
- [Homeless Youth Services](#) strives to meet the immediate survival needs-food, clothing, and shelter) of youth and assist them in becoming self-sufficient.

Emergency Services

- DHS Help Line available Monday through Friday, 8:00 a.m. to 5:30 p.m., *except state holidays*.
 - 1-800-843-6154
 - 1-800-447-6404 TTY
- [Emergency Food](#) - apply for emergency food stamps.
- [Sexual Assault Prevention Program](#) - for victims of sexual assault.
- [Emergency Food and Shelter](#) - emergency housing/prevent homelessness.
- Domestic Violence Helpline Toll Free, Confidential, 24 Hour Multilingual
 - 1-877-TO END DV (1-877-863-6338) (Voice)
 - 1-877-863-6339 (TTY)

Agency Name: Jack Mabley Developmental Center

ADDRESS: 1120 Washington Ave., Dixon, IL 61021
PHONE: (815) 288-8300, or (815) 288-8331
FAX: (815) 288-7275

Operating Hours: 24 hour State Operated Developmental Center

Mission Statement: The centers mission is to promote and enhance the habilitation of all persons served to the optimal level of functioning in a healthy and safe setting; so that they may be reintegrated into their natural environment; assuring these opportunities for people with developmental disabilities through varying levels of support and services; provided in a manner which protects the persons dignity and enhances peoples capacity for self-determination.

General Description: IL State operated 116-bed developmental, long-term care facility for adults 21 years or older with Developmental Disabilities, and/or multiple handicaps including, Autism, Deaf or Hearing Disabilities or behavior challenges.

SERVICES: **Residential Rehabilitative training**

- Self-help and adult daily living skills,
- Reductions to inappropriate behavior,
- Training in communication skills,
- Socialization skills
- and educational-vocational skills.

The provision of services is based on individualized habilitation plans developed by interdisciplinary teams.

Total Beds: 116
Licensed: Intermediate - DD
Certifications: Medicaid

REFERRALS: To be eligible, all Referrals must go through Access Services of Northern Illinois. Access Service perform all assessments and determine eligibility.

Agency: Job Services

Address: 203 E. Seminary Street
Unit 100 in Metcalf Hall
Mt. Carroll, Illinois 61053

Agency Name: Lutheran Social Services of Illinois

CONTACT: Sarah Karras, Program Director Carrie Schmidt, SOCKS Programs
Emily Taylor, Supervisor Senior Services Youth Crisis
Valerie Roberts, General Counseling

ADDRESS: **STERLING OFFICE**

1901 1st Ave.

PHONE: (815) 626-

FAX: (815) 626-8752

WEB SITE: www.lssi.org

Operating Hours: Monday – Friday 8:30 am – 4:30 pm

Mission Statement: Responding to the gospel, Lutheran Social Services of Illinois rings healing, justice and wholeness to people and communities.

General Description: Lutheran Social Services of Illinois (LSSI) is a not-for-profit social services agency that offers a continuum of comprehensive community-based services A few include:

[Counseling and Mental Health Services](#),

(ages 5-10 years- General Counseling; ages 10-17- Youth Service Counseling; & family counseling).

[Adoption and Pregnancy Services](#)

[Foster Care Services](#)

[Head Start and Educational Support](#)

[Crisis Intervention Programs](#)

[Residential Programs for Youth](#)

[Senior Services](#)

(See SERVICES for a complete list and link to web site)

** Services are provided in the home, school, community, or office.

LOCATIONS:

[Dixon - School-Based Services Office](#) -Dixon

[Dixon Counseling Office](#) -Dixon

[Dixon Group Home](#) -Dixon

[Lincoln Manor](#) -Rochelle

[Nachusa Lutheran Home](#) -Nachusa

[Partnership House](#) –Sterling

[Sterling Counseling Office](#) –Sterling / (Savanna Satellite Office)

[Sterling Group Home](#) -Sterling

[Sterling Outpatient Services](#) -Sterling

[Sterling Youth Services Office](#) -Sterling

SERVICES:

Throughout the state, Lutheran Social Services of Illinois touches the lives of tens of thousands of people each year, serving people of all ages, races, religious and economic

circumstances. Click on any of the headings for more information on services:

[Adoption and Pregnancy Services](#)

- [Adoption Services](#)
- [Pregnancy Counseling and Support Services](#)
- [Foster Care, including Relative Foster Care](#)
- [Foster Care for Special Needs Children](#)

[Foster Care Services](#)

- [Foster Care, including Relative Foster Care](#)
- [Foster Care for Special Needs Children](#)
- [Adoption Services](#)
- [Pregnancy Counseling and Support Services](#)

[Counseling for Children and Families](#)

- [Intensive Family Treatment Services](#)
- [Counseling and Parent Support Services](#)
- [Services for Youth on Probation](#)
- [Crisis Intervention for Youth and Families](#)
- [Educational Support Services](#)
- [Nachusa Lutheran Home](#)

[Crisis Intervention Programs](#)

- [Crisis Intervention for Youth and Families](#)
- [Elder Abuse Intervention and Prevention](#)

[Residential Programs for Youth](#)

- [Residential Treatment Services for Adolescents](#)
- [Nachusa Lutheran Home](#)
- [Transitional Living Services for Young Adults](#)

[Head Start and Educational Support](#)

- [Head Start and Child Care](#)
- [Educational Support Services](#)

[Developmental Disabilities Services](#)

- [Developmental Disabilities Services Overview](#)

[Counseling and Mental Health Services](#)

- [Counseling and Parent Support Services](#)
- [Mental Health Counseling and Psychiatric Services](#)
- [Group Homes for Persons with Mental Illness](#)

[Substance Abuse Services](#)

- [Outpatient Substance Abuse Services](#) • [Detox](#)
- [HIV Early Intervention](#)
- [Substance Abuse Residential Rehabilitation Services](#)

[Prisoner and Family Ministry](#)

- [Prisoner and Family Ministry Overview](#)
- [Support and Re-entry Services for Prisoners and Families](#)

[Community Services for Seniors](#)

- [Home Care Services \(Non-medical\)](#)
- [Adult Day Services](#)
- [Case Management Services for Seniors](#)
- [Elder Abuse Intervention and Prevention](#)
- [Respite Care for Caregivers](#)
- [Alzheimer's and Dementia Care](#)

[Nursing Services for Seniors](#)

- [Skilled / Intermediate Nursing Care](#)
- [Short-term Rehabilitation](#)
- [Alzheimer's and Dementia Care](#) • [Hospice Services](#)
- [Respite Care for Caregivers](#)
- [Assisted/Supportive Living](#)
- [Independent Living Apartments](#)

[Housing for Seniors and Disabled Persons](#)

- [Affordable Housing For Seniors and Disabled Persons](#)

[Assisted/Supportive Living](#)

- [Assisted/Supportive Living](#)

- [Homes \(CILAs\) for Adults with Prader-Willi Syndrome](#)
- [Homes \(CILAs\) for Adults with Developmental Disabilities](#)
- [Shady Oaks Intermediate-Care Residential Program](#)
- [Intermittent CILA Program for Adults with Developmental Disabilities](#)
- [Respite Services for Developmental Disabilities Caregivers](#)

- [Joshua Arms of LSSI](#) • [Luther Center](#)
- [P.A. Peterson Center for Health](#)

Retirement Communities

12/2008

Agency Name: NAMI Sauk Valley
(National Alliance for the Mentally Ill of Sauk Valley)

CONTACT: Leann Harmon
PHONE: (630) 267-4537
E-MAIL: lflh91@yahoo.com
WEB SITE: www.nami.org

Operating Hours: Meetings are rotated between Sinnissippi Centers in Dixon and Rochelle; Call for current calendar and information. *(Sinnissippi Centers 325, IL Rt. 2, Dixon)*

Mission Statement: NAMI is dedicated to the eradication of mental illnesses and to the improvement of the quality of life for persons of all ages who are affected by mental illnesses. Dedicated to improving conditions for the mentally ill and to give support for families, or friends with mentally ill loved ones.

General Description: NAMI is the National Alliance on Mental Illness, the nation's largest grassroots organization for people with mental illness and their families. Founded in 1979, NAMI has affiliates in every state and in more than 1,100 local communities across the country. *(NAMI Sauk Valley is the local contact office for Carroll County.)*

Service Area: NAMI Sauk Valley serves people in **Carroll**, Lee, Ogle, and Whiteside Counties. Interested people outside these counties are welcome.

SERVICES: **Public Education and Information Activities** *(1 of 4 Services)*

Peer Education and Support *(2 of 4 Services)*
NAMI Educational Programs
Support Groups

Raising Awareness and Fighting Stigma *(3 of 4 Services)*

NAMIWalks

StigmaBusters responds to inaccurate and hurtful language and portrayals of mental illness in the media

In Our Own Voice presents deeply personal and moving journeys of recovery by consumers living with mental illness.

State and Federal Advocacy *(4 of 4 Services)*

NAMI Advocacy provides a key voice for state and federal public and private-sector policies that facilitate research, end discrimination, reduce barriers to successful life in the community and promote timely, comprehensive and effective mental health services and supports.

NAMI Action Centers, include the Children & Adolescent Action Center, and Law and Criminal Justice Action Center, the Multicultural Action Center, and the STAR (Consumer Support Technical Assistance Resource) Center. NAMI's Action Centers advocate for unique populations and develop and disseminate information to meet specific needs.

MEMBERSHIP:

Yearly Membership for family & professionals with benefits of membership at all three levels of the organization: Federal, State, & Local

Fees:

\$25.00/ 1 year membership

Agency Name: Northern Illinois Food Bank- Rockford Branch

(formerly Hunger Connection)

CONTACT: Pete Schaefer, Executive Director

ADDRESS: Rockford Branch- Chris White Manager
[\[MapQuest\]](#) [\[Google Maps\]](#)
320 S. Avon Street, Rockford, IL 61102

PHONE: 815-961-7283

FAX: 815-961-0036

E-MAIL: hunger@northernilfoodbank.org

Web: www.northernilfoodbank.org

Operating Hours: Monday – Friday 7:00 – 4:00

Mission Statement: Northern Illinois Food Bank's vision is to create a hunger-free northern Illinois. Always striving to meet its mission, Northern Illinois Food Bank staff and board of directors aims to provide nutritious food to all those in need through its own efforts and those of its nonprofit partners.

General Description: Founded in 1983, Northern Illinois Food Bank is the link between the national food manufacturers and local agencies that serve the hungry directly. NIFB acquires, gathers, handles, and distributes food to hungry people through a network of over 520 agency partners. NIFB serves Boone, DeKalb, DuPage, Grundy, Kane, Kankakee, Kendall, Lake, McHenry, Stephenson, Will, and Winnebago Counties.

Serving Carroll County: See Riverbend Food Bank, 309-764-7434

309 12th street, Moline IL 61265

Contact: Tom Laughlin

Fees: Commodities are free and delivered to communities free of charge.

Agency Name: Northwest Illinois Interagency Council

CONTACT: Kathy Ellinor-Blomberg

ADDRESS: C/O: Child & Family Connections
302 W. Exchange St., Freeport, IL 61032

PHONE: (815) 541-1815 (Work Cell Number)
(888) 297-1041 (Child & Family Connections)

Email: kathyecfc3@yahoo.com

Mission Statement: To Collaborate with families and agencies to ensure easier access for families to locate services necessary for their children and to maintain a high standard of performance and expertise on the parts of the organizations involved.

General Description: The NIIC is a group comprised of families with children with special needs and the agencies providing services to these families.

Other Information: There is a parent stipend and children care available for parents to attend the NIIC monthly meetings. The NIIC also maintains a lending library.

Agency: Northwest Special Education Cooperative

CONTACT: Christy Hopper Director
Christy Garnhart, Supervisor
Tracy Dahl, Supervisor

PHONE: 815-232-0332

FAX: 815-599-0402

E-MAIL: nwse@freeport.k12.il.us

Operating Hours: Monday – Thursday 8:00 a.m. – 4:00 p.m.
Friday 8:00 am –4:00 pm

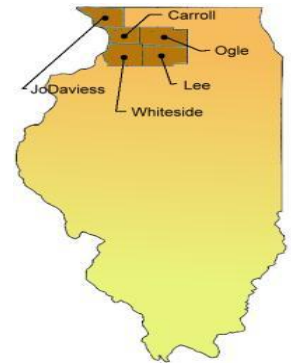
Description: Northwest Special Education Cooperative serves 12 member school districts in Northwest Illinois by providing meaningful educational programs for students with special needs and support services for teachers and administrative staff. Assistance is also provided to districts in identifying and providing appropriate services for special needs throughout the Cooperative.

Serving Districts:

- Dakota
- East Dubuque
- Freeport
- Lena-Winslow
- Galena
- Orangeville
- Pearl City
- River Ridge
- Scales Mound
- Stockton
- Warren
- West Carroll

SERVICES: OT/ PT
Hearing, Vision, Speech Specialist
Psych & Social Work
Parent Mentor- serving all counties except Freeport;
Parent educator for parental rights, laws, services, etc.

Agency Name: Northwestern Illinois Center for Independent Living
(NICIL)



CONTACT: Kathy Fischer- Executive Director
ADDRESS: 412 Locust St, Sterling, Il. 61081
PHONE: (815) 625-7860 voice, (815) 625-7863 TTY
FAX: (815) 625-7876
E-Mail: www.nicil.org

Operating Hours: Monday – Friday 8:30 – 4:30

Mission: The Northwestern Illinois Center for Independent Living is a community-based, non-residential, center for independent living dedicated to enhancing the options available to people with disabilities so they may choose and maintain individualized and satisfying lifestyles.

Description: Services 5 counties: Carroll, Jo-Daviss, Ogle, Whiteside, & Lee. The NICIL is organized and operated solely for charitable purposes as a not-for-profit organization, incorporated under the bylaws of the State of Illinois. The Organizations shall provide services to and on behalf of all persons with disabilities without regard to race, color, age, sex, religion, national origin, marital status, sexual orientation, veteran status, of other reasons.

- SERVICES:**
- Four core services provided by NICIL:**
1. [Advocacy](#)
 - Advocacy to end discrimination against persons with disabilities
 2. [Peer Support](#)
 - Peer counseling to share experiences, concerns, strategies and problem solving
 3. [Information and Referral](#)
 - Information and referral to increase knowledge about issues and community resources. A library is available.
 4. [Independent Living Skills Training](#)
 - Independent living skills training to enable persons with disabilities to gain skills which allow them to live more independently.

Other services provided by NICIL:

- [Personal Assistance Program](#)
 - Personal assistance program which helps a person with a disability hire a persons assistant to assist them in daily activities.
- [Community Reintegration Program](#)

- Support Groups
 - Support groups allow persons who have the same disability to work on issues related to that disability. Support groups available: Better Together Hispanic Support Group, and "SEAK" Schools Education All Kids
- Public Education and Outreach
 - Public Education and Outreach through presentations, workshops, a quarterly newsletter and the use of media.
- **IEP Support:** Help understanding the Individualized Education Plan

Agency Name: Pitter Patter Pantry

CONTACT: Leigh Anne Piper

ADDRESS: Land of Oz, 855 South Mill Street
Mt. Carroll, IL 61053

PHONE: 815-493-6255

E-Mail: piper1016@frontiernet.net

Operating Hours: 2nd & 4th Tuesday's of the Month (*Same day as CCHD Nutrition Ed.*)
10:30 am – 2:30 pm; and scheduled evenings 5-7:30pm
**Emergencies- Contact Kristin at the Carroll County Health Depart.
(CCHD)
(For calendar, contact either Leigh Anne or CCHD)*

Mission Statement: By helping the children of Carroll County have a warm, secure, and healthy start, we can fight the devastating effects of childhood poverty.

Description: A clothing and baby supply pantry for families of Carroll County that are enrolled in the Carroll County WIC (Women, Infant & Children) program. Families can earn 'Baby Bucks' through:

- 'Well-Baby' check-ups,
- Attending parenting classes,
- PAT home visits and/or workshops,
- Going to school,
- Attending WIC appointments
- Donating clothes and items in 'good, clean condition' to the pantry
- Volunteering at the Pantry

'Baby bucks' can than be spent on items at the pantry.

Agency Name: IDHS - Division of Rehabilitation Services

CONTACT: Jon Linder, Program Rehab Counselor
Kathleen Wilken, Program Rehab Counselor
Dawn Gimple, Program Rehab Counselor
Nathan DeJong, Program Rehab Counselor

ADDRESS: 1828 S. W. Ave, Suite 402 Freeport, IL 61032

PHONE: (815) 233-5904

FAX: (815) 233-3177

Operating Hours: Monday – Friday 8:30 - 5:00

Languages Supported: English, Spanish, Sign Language

Mission Statement: IL DHS is dedicated to assisting individuals with disabilities in reaching their employment, education, and independent living goals through a Vocational, School Step-Program, and Home Service Programs.

General Description: The Division of Rehabilitation services is a division of Illinois Department of Human Services. The Freeport office serves Stephenson, Jo-Daviss, and Carroll Counties and offers three primary services:

SERVICES:

Vocational Services *(1 of 3 Services)*

Vocational Rehab Counselors provide services to individuals with disabilities from birth to 59 years of age with a medical diagnose. Services include job-training skills, as well as helping obtain positions within their community based on their abilities.

Home Services *(2 of 3 Services)*

Home Service Coordinators help provide services needed to allow an individual with a disability to remain at home and to prevent unnecessary institutionalization.

School Step Program *(3 of 3 Services)*

Provide support to the school districts within the 3 county area helping transition students with disabilities into the community with job training programs, life skill training, and home service coordination.

Eligible:

Birth – 59 years (Up to 60 years of age)

People with Disabilities endangered of institutionalization; Call for more information and to make a referral.

Agency Name:

Regional Office of Education- Carroll, JoDavie, Stephenson - #08

CONTACT: Aaron Mercier, Regional Superintendent

ADDRESS: 500 North Rush Street , Stockton, IL 61085

PHONE: (815) 947-3810

FAX: (815) 947-2717

E-MAIL: amercier@roe08.k12.il.us
cfinch@roe08.k12.il.us

WEBSITE: www.roe8.com

Operating Hours: Monday – Friday 8:00 – 4:00

General Description: Services and supervision to Carroll, JoDavie and Stephenson School districts. Help answer and resolve problems with schools. Administer programs like Child and Family Connections, JoDavie-Carroll Area Vocational Center, Early Childhood Grants and Truancy Prevention. .

Responsibilities of the Regional Superintendent:

Educational Administration

- Respond to legal questions from educators, boards of education and other citizens.
- Issue, register and renew teacher certificates.
- Supervise and assist in transportation programs, scientific literacy programs and other staff development programs.
- Administer the G.E.D. testing programs and issue diplomas.
- Disseminate information on scholarships and teacher vacancies.
- Conduct professional growth opportunities.
- Approve school calendars, in-service days, workshops and institutes.
- Conduct hearings for School Districts reorganization.
- Administer Truancy Intervention programs and Safe School Alternative Education programs.

Cooperation Management

- Assist the ISBE in the evaluation and recognition of public schools, and private schools
- Maintain maps of all school districts.
- Administer cooperative programs.
- Monitor public schools during strikes.
- Remove any member of a school board for failure to perform official duties.
- Assist with cooperatives, special education programs and vocational programs.
- Serve as Ex-Officio secretary of the Regional Board of School Trustees.

Financial

- Audit district claims for General State Aid, categorical funds, and Federal grants.
- Review budgets, audits, evidence of indebtedness and annual financial reports.
- Check bonding of school treasurers & Disburse state and federal funds.
- Act as administrative and/or fiscal agent for appropriate programs.

Health and Life Safety

- Visit and inspect each public school annually.
- Supervise school buildings for health and life safety and condemn buildings if necessary.
- Provide courses in safety and first aid for bus drivers.
- Approve and issue building permits and occupancy permits.

Public Relations

- Respond to questions and concerns, including legal questions, from parents, teachers, administrators, board of education and other citizens.
- Promote and support educational programs and achievements of the schools and educators.
- Hold public hearings on topics vital to education.
- Serve as liaison between the state legislature and local school districts.
- Serve as liaison between the Illinois State Board of Education and local school districts.

Transportation

The Regional Office is responsible for conducting the initial training required for all new school bus drivers prior to getting a bus permit and the annual refresher workshop required in the 12-month period prior to renewal. Experienced drivers must take a two-hour refresher course annually, and all new drivers must take an eight-hour course in school bus driver safety and first aid, as prescribed by the Illinois State Board of Education and administered by the ROE.

Agency Name: Riverbend Food Pantry

CONTACT: Tom Laughlin, Executive Director

PHONE: 309-764-7434

ADDRESS: 309 12th street, Moline IL 61265

Operating Hours 7:00 – 4:00

WEB SITE: <http://www.riverbendfoodbank.org/pantries.htm>



Mission: To collect, store and judiciously redistribute surplus food to charitable feeding programs.

Description: River Bend Foodbank, is a non –profit 501(c)(3) organization, that collects wholesome donations of food from the food industry for distribution to more than charitable community organizations that support the hungry.

Located in Moline, Illinois, the Foodbank’s [service area includes the Quad Cities and 22 counties](#) in Eastern Iowa and Western Illinois. River Bend Foodbank leads the way as the most cost effective distributor of donated food in the community.

River Bend Foodbank has 25,000 square feet of warehouse space with modern equipment including refrigeration and freezers and professionally trained staff that allows for storage of up to one million lbs. of food safely and efficiently. This allows the Foodbank to handle donations of grocery product that our member charities are unable to handle on their own. The food bank has been in existence for 26 years and currently distributes over 4.5 MILLION pounds of food on an annual basis.

Programs: [Basic Foodbanking](#)

[USDA Commodities](#)

The Emergency Food Assistance Program (TEFAP) is a Federal program that helps supplement the diets of low-income Americans, including elderly people, by providing them with emergency food and nutrition assistance at no cost. This program significantly increases the amount and variety of food that food pantries and soup kitchens can provide to those in need. River Bend Foodbank is the sole non-profit distributor for the United States Department of Agriculture (USDA) in western Illinois and eastern Iowa.

[Kids Café](#)

Kids Café is an evening meal site for children who are risk of hunger.

Backpack Program

Every Friday during the entire school year children participating the in the Backpack Program receive free, nutritious food which they can take home in their backpacks and easily prepare at home. The Back Pack Program is designed to meet the needs of hungry children at times when other resources such as school lunches or breakfasts are not available.

Agency Name: Riverview Center, Inc.

- Sexual Assault Prevention and Intervention Services

ADDRESS: **CARROLL COUNTY** **JO DAVIESS COUNTY**

820 S. Mill Street St, Mt. Carroll, IL 61053 705 S. Dodge St., Galena, IL 61036

PHONE: Main 815-244-1320 Sexual Assault 1-815-777-8155
3680 Domestic 1-815-777-

FAX: (815) 244-2617 (815) 777-2717

E-MAIL: **CARROLL COUNTY**
Anne Heim - *Adult Therapist/Program Director*
therapistcc@riverviewcenter.org
Heidi Wilmarth - *Child/Adolescent Therapist*
childtherapist@riverviewcenter.org **Diane Heath** - *Legal/Medical Advocate*
advocatecc@riverviewcenter.org
Lorie Bumphrey - *Prevention Educator*
educatorcc@riverviewcenter.org

WEB SITE: www.riverviewcenter.org

Operating Hours: Monday – Friday 8:30 – 4:30

Mission Statement: "The mission of Riverview Center, Inc. is to provide free, comprehensive sexual assault prevention, intervention, and advocacy services to citizens of **Jo Daviess** and **Carroll** counties, **Illinois** and **Buchanan, Delaware** and **Dubuque** counties, **Iowa**."

SERVICES: **24 hour crisis intervention Service** *(1 of 6 Services)*
Advocates are available 24 hours a day to provide crisis intervention (either by phone or at the hospital) to all survivors and significant others of sexual abuse/assault. We provide crisis counseling, emotional support, and information and referrals.

Medical Advocacy *(2 of 6 Services)*

Advocates are available 24-hours a day to respond to all area hospitals. All survivors of sexual abuse/assault have the right to have an advocate present to give emotional support, provide clothing, offer information regarding the Sexual Assault Examination Kit procedures, and discuss options regarding STD testing/treatment and pregnancy testing. Advocates also provide follow-up information and referrals. The advocate acts as a liaison between the survivor, law enforcement, and emergency room personnel. Advocates concentrate on the best interest of the survivor and are not there to ask questions, but to listen.

Legal advocacy *(3 of 6 Services)*

The legal advocate serves as a liaison between the survivor and the criminal justice system. The advocate may accompany the victim to a police interview, maintain contact with the investigator to inform the survivor of the status of the case, and attend all meetings and court proceedings with or on behalf of the survivor and significant others throughout the criminal justice process and help to ensure that the survivor's rights are protected.

SERVICES:**Counseling/Therapy** *(4 of 6 Services)*

Short and long-term therapy services are offered to survivors and significant other's. All Therapists have Master's Level education and training specific to sexual abuse/assault. We have therapists specializing in child, adolescent, and adult therapy. We see clients ages 4 and up. The goal of therapy is to work with the survivor through a client centered approach to reduce the effects of the trauma, learn healthy skills, and reduce the potential for re-victimization. Groups for children, adolescent, adults, and significant others are provided throughout the year.

Prevention Education/Professional Training *(4 of 6 Services)*

This service brings accurate information about sexual abuse/assault and sexual harassment to community groups, educational institutions, professionals, law enforcement, social service personnel, prosecuting attorney's office, and medical personnel. The goals range from providing greater awareness of the dynamics of sexual abuse/assault to providing more specific training and skills on intervention and response to survivors.

Volunteer Training/Supervision *(5 of 6 Services)*

Riverview Center, Inc. provides recruitment, training, and supervision to volunteers who provide 24-hour crisis intervention to survivors of sexual assault/abuse. Volunteers go through a screening process, comprehensive 40-hour training, on-going supervision, and in-service meetings.

Fees:

All services are free and confidential.

Agency Name: Rock River Valley Self-Help Enterprises

Contact Person: Brenda Bollivar, Coordinator

Address: 2300 W. LeFevre Rd ,Sterling, IL 61081

Phone: (815) 626-3115

Fax: (815) 626-9640

E-Mail: selfhelp03@yahoo.com

Operating Hours: Monday – Friday 8:00 – 4:00

General Description: Provides vocational and workplace programs, along with therapy services, to individuals with developmental disabilities. (Similar to Rolling Hills, but is state funded through the IDHS and is much larger; 400+ employees) Primarily serves the counties of Whiteside, Lee (Dixon Area), **Carroll Counties.**

SERVICES:

Workshop Employment*(1 of 4 Core Programs)*

A workshop employment program that provides piece work for individuals with severe disabilities in which they are paid

Developmental Employment*(2 of 4 Core Programs)*

Factory type employment for individuals with developmental disabilities.

Educational Programs*(3 of 4 Core Programs)*

Workshop & developmental program

Birth to Three Program *(4 of 4 Core Programs)*

Provides evaluations, Developmental & Speech Therapy, as well as limited OT, & PT for qualifying individuals age Birth – three that are referred by Child & Family Connections. (Fees apply but billed through CFC)

Eligibility:

Identified Developmental Delay based on state guidelines.
Birth – 3yrs = Must go through Child & Family Connections for service qualifications.

Agency Name: Rolling Hills Progress Center

CONTACT: Peter R. Hermes, Executive Director
Jon Murray, Program Coordinator

ADDRESS: 201 IL Rt. 64 or PO BOX 85, Lanark, IL 61046

PHONE: (815) 493-2321

FAX: (815) 493-8962

E-Mail: rhpc@frontiernet.net

Web Site: www.rhpcinc.com

Operating Hours: Monday – Friday 8:00 – 4:00

MISSION: Rolling Hills mission is to provide vocational and activity services to individuals with developmental disabilities. The items and services we provide below affords the developmentally disabled individual the opportunity to be productive and contributing members of our society.

General Description: Rolling Hills Progress Center started in 1976 by group of community leaders and parents who recognized the pressing need for a locally based vocation program. With the help of Local support and state funding, the agency was a satellite of the Village of Progress for its' first twelve months of operation and became an independent organization after that time. Two core programs include Developmental training and regular work program.

Transportation available to all parts of Carroll County.

(Transportation for clientele only.)

SERVICES: Core Programs -

Developmental Training: *(1 of 2 Core Programs)*

Developmental Training is a program of therapeutic activities designed to assist the individual to improve and enhance his/her level of functioning in the areas of: motor skills, independent living skills, functional educational skills, vocational skills and social interpersonal skills. Our developmental training program is fortunate to have a strong basis of vocational opportunities as well as the use of a wide variety of programs and activities to assist individuals achieve their goals. A minimum level of skills is not required for admission to this program.

Regular Work Program: *(2 of 2 Core Programs)*

The primary objective of the Regular Work Program is to provide remunerative employment to individuals who are not able to meet the standards of the competitive labor market. The opportunity for personal skill development, referral to other services and vocational counseling are available to all persons in this program. Some individuals may develop sufficient productive skills and adjustments which would enable them to move out of the facility and into the competitive labor market.

Ongoing supportive services:

Education	Independent Living Skills
Social-Interpersonal Skills	Vocational Skills

Eligibility: Developmentally Disabled, mentally ill, physically disabled, ages 16 or older, Carroll County Residents

Accreditation: CARF

Agency Name: Rosecrance Health Network

CONTACT: Janis Waddell, V.P Marketing

ADDRESS: Rosecrance Harrison Campus Rosecrance Griffin Williamson
Campus
Adult Treatment *Adolescent Treatment*
3815 Harrison Avenue 1601 University Drive
Rockford, IL 61108 Rockford, IL 61107-5317
[📍map and directions](#) (pdf) [📍map and directions](#) (pdf)

PHONE: (815) 391-1000 or 1-800-ALCOHOL
Fax: (815) 391-5041

WEB SITE: www.rosecrance.org

Operating Hours: Monday – Friday 8:00 – 8:00; 24-hour emergency assessments

Mission: Rosecrance provides help, hope and recovery to children, youth, adults and

Families suffering from chemical dependences. Our Vision Rosecrance will lead with compassion and excellence in recovery-focused services.

General Description: Rosecrance is a premier, not-for-profit, substance abuse treatment center dedicated to providing quality, evidence-based addiction counseling in an environment that fosters lifelong recovery. They offer a full continuum of substance abuse prevention, intervention and treatment services under the guidance of quality, caring staff of [professionals](#). All programs are [family-centered](#) and focus on helping individuals and their families develop the tools needed to rebuild their lives and find hope in the future.

Rosecrance operates more than eight facilities including:

- [Rosecrance Harrison Campus](#) (Adult Treatment)
- [Rosecrance Griffin Williamson Campus](#) (Adolescent Treatment)
- [Monarch Recovery Homes](#) for young women
- [Outreach Offices](#) in Northfield, Naperville and Frankfort, Illinois

Monarch Recovery Homes

[map and directions](#) (pdf)

Hillman House 2415 East State Street, Rockford, Illinois 61108

Sullivan House 201 North 6th Street, Rockford, Illinois 61107

Marlowe House (*under construction 12/2008*) 1365 University Drive, Rockford, Illinois

Accreditation: JCAHO

Fees: Free Assessments; See web site for more information

Agency Name: S.H.A.R.E. Iowa / S.H.A.R.E. Food Program of Illinois

LOCAL CONTACT: Carol Waldron, S.H.A.R.E.Iowa- Milledgeville IL
Address: Fire Station, Milledgeville
Phone: 815/ 493-2836, 815/499-1584

CONTACT: Becky Newman, Executive Director- Iowa
Phone: (800) 344-1107 (Toll Free), (641) 673-4000 (Main)

CONTACT: John Truitt, Executive Director- Illinois
Phone: (800) 637-5508 (Main)

DESCRIPTION: S.H.A.R.E. IOWA & Illinois (Self Help and Resource Exchange) is a supplemental food program working with the Riverbend Food Bank. S.H.A.R.E. is a community based, self help program which builds community through service and the distribution of a monthly food package. For \$25 and 2 hours of volunteer service, participants can receive a wide variety of food with a retail value of up to \$50 (some sites may ask for \$1 extra for host site expenses). The food packages include: frozen meats, fresh fruits, fresh vegetables, grocery items, and a monthly newsletter that provides more information and recipes.

NOTE: S.H.A.R.E. IOWA is the servicing agency for Carroll County/ Milledgeville; S.H.A.R.E. of Illinois only services central IL.

Hours: Food is distributed one Friday or Saturday of each month.

Intake: Please call local for more information.

Eligibility: Open to Iowa & Illinois Residents; According to the Riverbend Food Bank web site, "If you eat, you qualify".

Agency Name: Sinnissippi Centers, Inc.

ADDRESS:	Mt. Carroll Office 1122 Healthcare Drive Road Mt. Carroll, IL 61053 61081 1-815- 244-1376	Dixon Office 325 Illinois Route 2 Dixon, IL 61021 815- 284-6611	Sterling Office 2611 Woodlawn Sterling, IL 1-815 625-0013 1-800-782-1584
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(* See web site for additional offices)

PHONE:	1-815 244-1376	24-hour emergency number (800) 242-7642
FAX:	1-815-244-3074	
Operating Hours:	Monday	8:00 am – 7:30 pm;
	Tuesday, Thursday, & Fridays:	8:00 am – 5:00 pm;
	Wednesday	8:00 am – 8:00 pm
	<i>Closed everyday 12:00 pm – 1:00 pm</i>	

Mission Statement: It is the mission of Sinnissippi Centers Inc. to provide quality, coordinated and responsive behavioral healthcare services to individuals, families and communities.

General Description: **Sinnissippi Centers, Inc.**, is a community based behavioral healthcare center that has provides quality care to the Illinois residents of Carroll, Lee, Ogle and Whiteside Counties.

SERVICES: **Assessment and Crisis Services**(1 of 4 Programs)
A thorough clinical assessment to identify needs and resources and to determine the appropriate course of treatment is given to everyone. Staff members are on-call for emergencies 7 days a week. Assessment and screening services at Sinnissippi Centers office locations Emergency after-hour evaluations provided at hospitals, long-term care facilities, schools, law enforcement agencies and Sinnissippi locations 24 hour toll-free and crisis number (800) 242-7642

- Children and Adolescent Services**(2 of 4 Core Programs)
- Alcohol and Other Drug Treatment Services
 - Individualized Treatment Services
 - Specialized Family Services
 - Psychiatric Services

Community Related Services

Healthy Families Illinois

Serves families who are expecting children and/or those with newborns. The goal of Healthy Families Illinois is to provide parents with support and the best information available on prenatal issues, children's health, development and education. First time mothers of any age or teen mothers regardless of how many previous children they have are eligible.

Participation is voluntary.

Project Best Start (3 of 4 Core Programs)

Serves children Birth to Three who are involved with DCFS and have experienced trauma, abuse, domestic violence. Services are for intact families not foster families. Services are provided weekly in-home and last 9 - 12 months. Participation is voluntary. They provide parent Ed and support focusing on attachment and bonding. A hands-on activity is included. Home Screening using Ages and Stages and refer as needed. After the 9 - 12 months of services they will transition the child/family to appropriate services (us)

Adult Services (4 of 4 Core Programs)

A wide range of services are available to adults who choose to receive treatment from Sinnissippi Centers. These services include the following:

- Alcohol and Other Drug Treatment Services
- Individualized Treatment Services
- Psychiatric Services
- Specialized Services
- Alcohol & substance abuse treatment
- Counseling services
- Life skills development
- Psychiatric services
- Anger Management
- Student Assistance Program
- Employee Assistance Program

ACCREDITATION: JCAHO accredited/non-smoking/drug free/EOE

Fees: Sliding fee scale, Medicaid, Medicare, Insurance reimbursable.

Agency Name: Social Security Administration



CONTACT: Dawn Riley

ADDRESS: Suite C, 3512 E. Lincolnway,
Sterling, IL 61081

PHONE: Local Number 1-866-789-1093

Toll-Free 1-800-772-1213

TTY(815) 625-0657

WEB: www.socialsecurity.gov

Operating Hours: Monday – Friday 9:00 am – 3:30 pm *(Closed Federal Holidays)*

Mission: The Social Security Administration's mission is to advance the economic security of the nation's people through compassionate and vigilant leadership in shaping and managing America's Social Security programs.

General Description: Social security benefits for retired, disabled, widows, auxiliary children. Supplemental Security Income (SSI) for all ages. Must be disabled or aged, blind, and have low income and assets to qualify.

SERVICES: **Social Security Number Assignment**

All U.S. Citizens and children, must apply for a social security number; Noncitizens who have permission to work from the Department of Homeland Security (DHS) can apply for a Social Security number.

Retirement Insurance Program *(1 of 5 Core Programs)*

Survivors Insurance Program *(2 of 5 Core Programs)*

Supplemental Security Income (SSI) Program *(3 of 5 Core Programs)*

SSI benefits are payable to people 65 and older without disabilities who meet the financial limits.

Disability Insurance Program *(4 of 5 Core Programs)*

The [Supplemental Security Income](#) (SSI) program pays benefits to disabled adults and [children](#) who have limited income and resources. SSI benefits also are payable to people 65 and older without disabilities who meet the financial limits.

Medicare Program *(5 of 5 Core Programs)*

APPLY: For more information and/or to obtain applications for programs, see the web site.

Agency Name: Tyler's Justice Center

CONTACT: Jackie Martin

ADDRESS: Po Box 168
Stockton, IL 61085

PHONE: 815-947-6030

WEB: www.tylersjusticecenter.org

Operating Hours: Monday – Friday 8:00 am – 4:30 pm

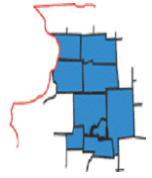
Mission: Tyler's Justice center for Children is dedicated to lessen the child victim's trauma by providing a sensitive, collaborative response to the investigation, prosecution, and treatment of child sexual abuse and serious physical abuse cases.

General Description: Serves as the central location for intake, investigation and follow-up for all sexual and/or serious physical child abuse victims ages 0-18 in our tri-county area of Carroll, JoDaviess and Stephenson counties.

SERVICES: Crisis counseling; Victim advocacy and support; Forensic interview; Specialized sexual exam; Case management; Client assistance; Professional, licensed therapy; Legal, medical and resource advocacy; Community education; Prevention education; Professional cross-training

APPLY: Cases are referred to the Center through Law Enforcement or the Illinois Department of Children and Family Services.

Agency Name: Tri-County Opportunities Council



CONTACT: Terri Lawrence, Executive Director

ADDRESS: 405 Emmons Ave., PO Box 610

Carroll County Contact: Bonnie Norman

Phone: 273-2240

Denise Fry – Family and Community Development Specialist Serving
Ogle/Carroll Counties

Address: 306 N. 6th Street, Rochelle, Il. 61068

Phone: 1-815-562-5838

Fax: 1-815-562-6988

Rock Falls, IL 61071

PHONE: 800-323-5434, 815-625-7830

FAX: 815-625-7302

E-MAIL: sjulifs@wmccinc.com

WEB SITE: www.tcochelps.com

Whiteside,

*Serving 9 Illinois counties of Bureau, Carroll,
LaSalle, Lee, Marshall, Ogle, Putnam, Stark and*

Operating Hours: Monday – Friday 8:00 – 4:00

Mission: To strengthen and enable low-income people to become self-sufficient through the attaining of necessary skills, knowledge, motivations and opportunities as well as improving the conditions in which they live.

- To better organize a wide range of services and outcomes related to the needs of low-income people by the utilization of innovative approaches.
- To encourage the participation of low-income people in the planning, development and implementation of programs/projects and in the decision making processes of governmental entities affecting their lives.
- To increase the capacity of the agency and its community to achieve results by planning and coordinating federal, state, local and private assistance related to the elimination of poverty through partnerships with public officials, private organizations, business, industry and individuals.

General Description: The Tri-County Opportunities Council is the Community Action Agency serving the nine Illinois counties of Bureau, **Carroll**, LaSalle, Lee, Marshall, Ogle, Putnam, Stark and Whiteside. Its purpose is to investigate the frequency, location, character and causes of poverty and to coordinate efforts to prevent, alleviate and eliminate poverty through cooperation /collaboration with the entire community.

SERVICES: [Community Services Block Grant \(CSBG\)](#)

[Family and Community Development](#)

[Foster Grandparent Program in Western Illinois](#): The Foster Grandparent Program is designed to provide meaningful volunteer opportunities for those in the lower income range who are sixty years old and older. The Foster Grandparents offer supportive person-to-person services to at risk children with special or exceptional needs in reading, math, spelling, art and other constructive projects.
1-800-323-5434 ext. 40.

[Homemakers](#) : The Homemaker Program offers an important alternative to hospitalization or nursing home stay. It is a less expensive and more effective means of providing health care to clients who no longer require 24-hours a day care. The clients remain at home, enjoying a way of life as close to normal as possible, while receiving quality care.

[Head Start](#) : The TCOC Head Start Program is a comprehensive family development program for low-income families. The main goals of the program are to foster social competence and enhance self concept and self esteem. Implementation is accomplished through a balance of center and home activities shared by teachers and parents which recognize a child's family as the main influence on his/her development.

[Low Income Home Energy Assistance Program \(LIHEAP\)](#): For many Illinois households, energy costs place a severe and continuing stress on the family's budget. In some instances, the household is forced to make painful decisions regarding which bills to pay and which necessities to survive without. The LIHEAP Program is designed to help eligible low-income households pay for winter energy services.

Weatherization and Housing: The Weatherization and Housing Program is designed to provide home weatherization services for eligible low-income households within the entire service area and concentrates on weatherizing homes to reduce the amount of fuel it takes to heat the home comfortably.

Eligibility:

Varies by program; Families must have income as 125% of federal poverty guidelines.

Agency Name: University of Illinois Extension Jo-Carroll Unit

CONTACT(S): Susan O'Connor, Program Coordinator
Leanne Rahn, 4-H & Youth Program

ADDRESS: 807 D South Clay, Mt. Carroll, IL 61053

PHONE: (815)244-9444

FAX: (815) 244-3836

WEB SITE: <http://web.extension.edu/illinois/carroll>

Operating Hours: Monday – Friday 8:00 – noon and 1:00 – 4:30

Mission Statement: To enable people to improve their lives and communities through learning partnerships that put knowledge to work.

General Description: University of Illinois Extension, through an educational approach provides people with information they need to solve their own problems. The Extension program is cooperative – both in developing programs and in providing financial support. Extension programs are research-based, thus establishing an authoritative, objective base, which is mutually reinforcing of the resident instruction and research programs of the College of ACES.

Newsletters are available for 4-H, Agriculture and Natural Resources, and Home Hort Hints.

Programs:

- 4-H & Youth (Carroll County)
- 4-H & Youth (Jo Daviess County)
- Agriculture & Natural Resources
- Children, Families & Seniors
- Community & Economic Development
- Disaster Resources
- Horticulture & Environment
- Just for Teachers
- Master Gardeners
- Money Management
- Nutrition & Health
- Schools Online

Agency Name: Whiteside County Health Department- DENTAL CLINIC

(Also under DENTAL CLINIC- Whiteside County Health Dept)

CONTACT: Debbie Donnelly, Staff Supervisor

ADDRESS: 1300 W. 2nd St., Rock Falls, IL

PHONE: (815)626-2230

FAX: (815) 626-2231

WEB SITE: *(None as of 10/2008)*

Operating Hours: M, W, F 8:00 am – 4:30 pm
Thurs. 8:00 am – 5:00 pm

General Description: Provides general Dentistry including check-ups, crowns, cleanings, and some other services for families (children and adults) in Whiteside and **CARROLL** counties.

FEES: Accept all forms of payment: private insurance, Kidscare, Medicaid, and Self-pay.

