



FY26 Plan At A Glance: Information and Referral Initiative

YOUTH CROSSROADS –

Network: Cicero Berwyn

Information and Referral		AOK Networks implement an effective information and referral system that increases family, provider, and community knowledge of and connection to available services and resources by implementing a system wide referral process that includes consistent collaboration, information exchange, coordination of services and referring families to needed services and resources with a feedback loop to ensure referrals are completed effectively.		
Overall Result Desired:		Cicero-Berwyn AOK Network is implementing an effective information and referral system that includes consistent collaboration, information exchange, coordinating services, referring people in need, and completing those referrals to increase the number of families enrolled in services.		
Objectives		Approaches		Outcomes
2.4	IRIS Utilization By June 30, 2030, <u>70% of programs</u> with active IRIS profiles are <u>utilizing IRIS</u> to make and/or receive referrals as measured by yearly IRIS referral reports and number of active IRIS Partner profiles.	2.4.1	IRIS Community Response Networking Event	<ul style="list-style-type: none"> • Increase engagement and information sharing. • Identify and address community barriers to family access to services.
		2.4.2	IRIS Partner Meetings	<ul style="list-style-type: none"> • Increased IRIS System utilization by 20% • 80% of IRIS Partners completing the annual IRIS survey respond positively to system effectiveness. • Increase IRIS Partners’ engagement in conversations that improve referral outcomes.
		2.4.3	IRIS Network Reporting and IRIS Partner Highlights	<ul style="list-style-type: none"> • Increase in AOK Network knowledge of system outcomes and available programs.
2.5	IRIS Expansion By June 30, 2030, the AOK Local Staff will engage 40 new organizations and/or programs in streamlining their referral practices by joining the Cicero-Berwyn IRIS Community	2.5.1	New Partner Identification and engagement	<ul style="list-style-type: none"> • Increase in potential IRIS partners engaged.
		2.5.2	Onboarding New IRIS Partners	<ul style="list-style-type: none"> • Increase the number of IRIS Partners.



FY26 Plan At A Glance: Information and Referral Initiative

YOUTH CROSSROADS –

Network: Cicero Berwyn

	resulting in 20 new programs becoming IRIS partners.			
--	--	--	--	--