



FY26 Plan At A Glance: Information and Referral Initiative

Wabash Edwards

Network: Counties

Information and Referral		AOK Networks implement an effective information and referral system that increases family, provider, and community knowledge of and connection to available services and resources by implementing a system wide referral process that includes consistent collaboration, information exchange, coordination of services and referring families to needed services and resources with a feedback loop to ensure referrals are completed effectively.		
Overall Result Desired:		Wabash/Edwards AOK Network is implementing an effective information and referral system that includes consistent collaboration, information exchange, coordinating services, referring people in need, and completing those referrals to increase the number of families enrolled in services.		
Objectives		Approaches		Outcome
2.3	W/E Learns More About Services By June 30, 2030, 13 more (from 22 to 35) providers will increase community awareness of available early childhood and family services and supports related to the targeted problem outcomes, increasing coordination of services as a result of the approaches below.	2.3.1	Newsletter Distribution	<ul style="list-style-type: none"> 65% of email list (65/100) will report that they have used or shared information from the quarterly newsletter to connect families to services or supports.
		2.3.2	Communication to Public	<ul style="list-style-type: none"> More members of the public will engage with the content created by the AOK Network More members of the public are reaching out to partners for services and supports.
2.4	Partners Use IRIS Confidently By June 30, 2030, at least 20 of the 30 partner organizations use the IRIS referral system for all referrals, increasing coordination of services as a result of the approaches.	2.4.1	Train Partners on IRIS	<ul style="list-style-type: none"> 90% or more of surveyed partners describe increased understanding of how to use IRIS.
		2.4.2	Identify User-Informed Strategies	<ul style="list-style-type: none"> More active partners in IRIS, using IRIS Dashboard.



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