



## FY26 Plan At A Glance: Information and Referral Initiative

Network: TAZEWELL COUNTY

<b>Information and Referral</b>		AOK Networks implement an effective information and referral system that increases family, provider, and community knowledge of and connection to available services and resources by implementing a system wide referral process that includes consistent collaboration, information exchange, coordination of services and referring families to needed services and resources with a feedback loop to ensure referrals are completed effectively.		
<b>Overall Result Desired:</b>		Wabash/Edwards AOK Network is implementing an effective information and referral system that includes consistent collaboration, information exchange, coordinating services, referring people in need, and completing those referrals to increase the number of families enrolled in services.		
Objectives		Approaches		Outcome
<b>3.3</b>	<b>Building Consistency in IRIS Communication and Use</b>  By June 30, 2028, all active Tri-County IRIS partners will use clear and aligned communications on IRIS processes among partners through staff transitions and program improvements increasing coordination of efforts as a result of the approaches.	<b>3.3.1</b>	<b>Current IRIS Onboarding</b>	<ul style="list-style-type: none"> <li>Increased understanding of current IRIS onboarding practices.</li> </ul>
		<b>3.3.2</b>	<b>Partner Spotlight</b>	<ul style="list-style-type: none"> <li>More IRIS partners understand how to refer families, who experience outcomes in the targeted problem, to services and supports.</li> </ul>
<b>3.4</b>	Understand IRIS Benefits  By June 30, 2028, more TPW IRIS partners will use IRIS to its full potential, increasing coordination of efforts as a result of the approaches.	<b>3.4.1</b>	<b>IRIS Community Engagement Participation</b>	<ul style="list-style-type: none"> <li>More partners report confidence in local leadership team, and using IRIS in general.</li> </ul>
		<b>3.4.2</b>	<b>Familiarizing New Staff</b>	<ul style="list-style-type: none"> <li>Increased local staff's understanding and confidence of managing IRIS users and data.</li> </ul>