



FY26 Plan At A Glance: Information and Referral Initiative

Network: McLEAN COUNTY

Information and Referral		AOK Networks implement an effective information and referral system that increases family, provider, and community knowledge of and connection to available services and resources by implementing a system wide referral process that includes consistent collaboration, information exchange, coordination of services and referring families to needed services and resources with a feedback loop to ensure referrals are completed effectively.		
Overall Result Desired:		Wabash/Edwards AOK Network is implementing an effective information and referral system that includes consistent collaboration, information exchange, coordinating services, referring people in need, and completing those referrals to increase the number of families enrolled in services.		
Objectives		Approaches		Outcome
2.3	More Programs Enrolled in IRIS By June 30, 2030, 105 McLean County programs (partners) will be enrolled and actively using IRIS, increasing coordination of efforts, as a result of approaches described below.	2.3.1	Recruiting McLean County Programs	<ul style="list-style-type: none"> • Increase in the number of providers that know about and understand the benefits of using IRIS • Increase in the number of programs enrolled in the McLean County IRIS System •
		2.3.2	Onboarding new IRIS partners	<ul style="list-style-type: none"> • Increase New partner agencies' knowledge of information and referral coordination • Increase number of active IRIS programs
2.4	Connecting Parents Caregivers By June 30, 2030, Seventy percent of the McLean County IRIS System active partners will consistently use IRIS when making referrals, increasing Coordination of Efforts, as a result of approaches described below.	2.4.1	Technical Assistance & Support	<ul style="list-style-type: none"> • Increase commitment to consistent and accurate use of IRIS
		2.4.2	Lunch & Learn	<ul style="list-style-type: none"> • Increase users' knowledge of how to use IRIS to make referrals per community standards. • More report feeling confident & capable of making an IRIS referral • More report increased knowledge about the IRIS system • More report understanding how to choose from the referral selection page



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